Unisa Mobile Libraries

Sharing the Experiences of Library Services for Open and Distance Learning

INTRODUCTION

- Not basis for future similar projects
- How long has been operating
  - Polokwane
  - Cape Town (launch)
  - Enhance learner support
  - Student centredness

OBJECTIVES

- Taking the library to UNISA students in remote areas
- Break isolation
- Improve information service delivery
- Equity in library service provision

AREAS COVERED:

Cape Town

- 31 Remote towns, once a month
- +- 3600 km pm

Polokwane

- 10 Remote towns (some twice)
- +- 3000 km pm

SUPPORT

- Deputy Director
- Communications Manager
- Head Librarian
- Technology Enhanced Learning (CD)
- Senior Librarian
- Library staff

ON THE ROAD

- Cooperation with stakeholders and Marketing
  - Municipalities
  - Librarians
  - Student experiences incl deal w general queries

STATISTICS (CTN)

Activity	June	July	August	Total
Assist with Pretoria/Branch library related queries	13	10	11	34
Number of students who visited the mobile library	373	325	305	1003
Reference service - Number of information enquiries	227	39	155	421
Books issued	277	326	387	990
Books returned	24	212	288	524
Registration queries	103	77	55	235
My Life/My Unisa queries	42	1	5	48
Career counselling queries	7	8	2	17
Tutorials		1	1	2
Examinations	2	0	2	4
Book requests	3	11	10	24

STATISTICS (PLK)

AREA	CHE/ OUT	TRAINING	RETURNS	REGISTRA	JNL ARTICLE REQUEST	MYUNISA QUERIES
Botlokwa	15	3	17	6	1	2
Makhado	22	0	0	2	0	1
Giyani	32	1	3	5	0	7
Shilubane	12	3	5	11	0	6
Kgapane	37	3	10	8	2	15
Tshikondeni	0	0	0	2	0	0
Nebo	59	2	39	12	0	19
Lebowakgomo	6	0	8	2	0	0
Penge	0	0	0	3	0	1
Phalaborwa	33	0	0	4	0	9
	216	**12**	**82**	**55**	**3**	**60**

CHALLENGES

- Mechanical
- Physical incl Access
- Training
- Technological incl Offline Circulation
- 3G connectivity, Databases
- Circulation (returns, fines, bookings etc)
- Accommodation
- Time of visits

CONCLUSION

- Impact in WC – positive (students & pub libs)
- Stopping times
- Future designs – a more comprehensive report next few months

NO
SMOKING

NO
SMOKING

EMERGENCY EXIT
NOODUITGANG
UNISA
university
of south africa
LIBRARY

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LIBRARY
YOUR INFORMATION PARTNER

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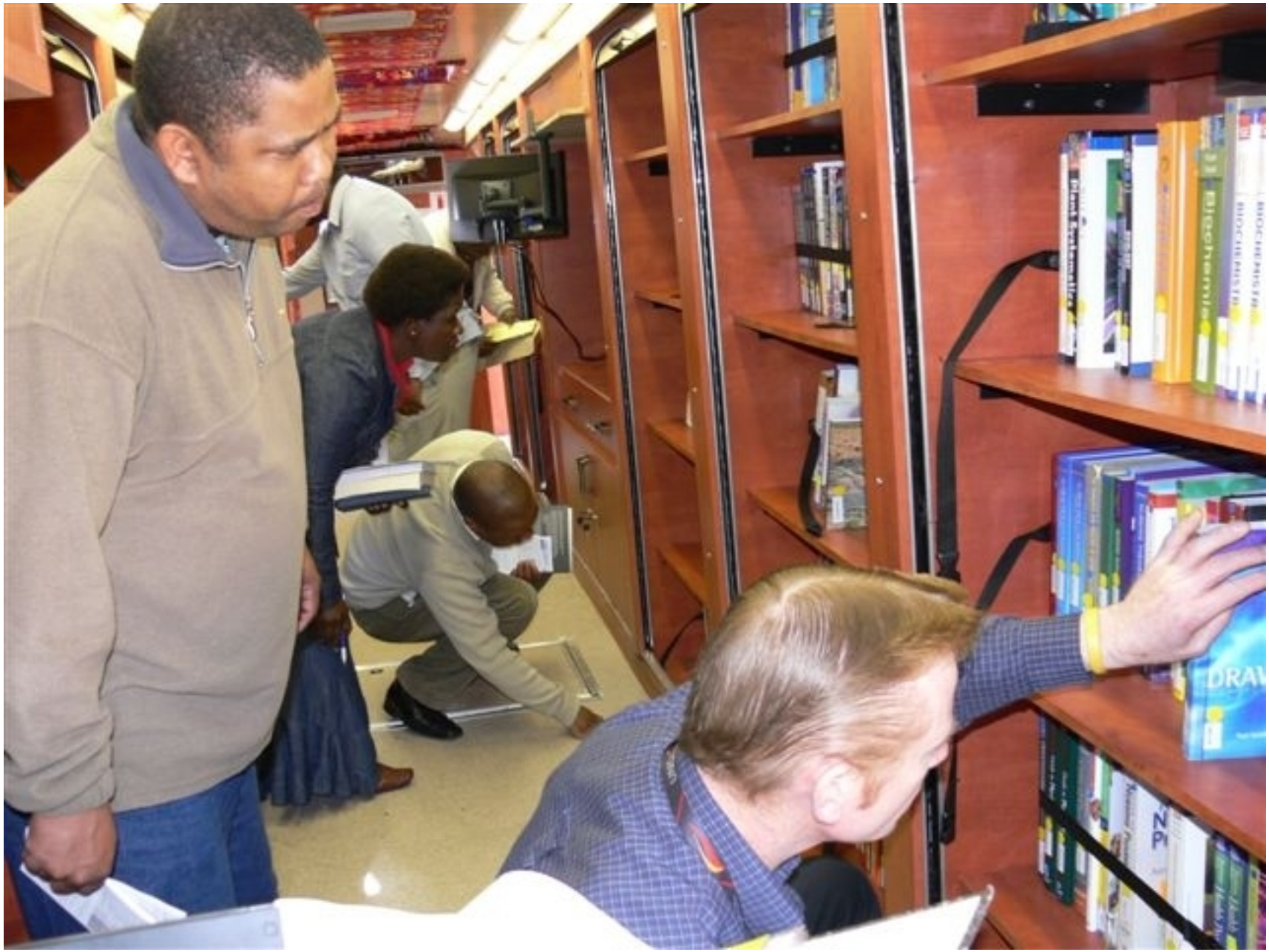

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