

REFERENCES

Beaufort, B. & Longest, JR. 1996. Health Professionals in Management. New Jersey: Prentice Hall.

Bester, CL, Richter, EC & Boshoff, AB. 1997. Prediction of Nurses' job satisfaction level. *Curationis* 20(4): 59-63.

Booyens, SW. (ed.). 1998. Dimensions of nursing management. 2nd ed. Kenwyn: Juta.

Brink, HI. 1996. Fundamentals of Research Methodology for Health Care Professionals. Kenwyn: Juta.

Bunker, DR & Wijnberg, M. 1985. Administration in Social Work. New York: Haworth Press.

Burns, N & Grove, SK. 1997. The Practice of Nursing Research, Conduct, Critique and Utilization. 3rd ed. Philadelphia: Saunders.

Carrell, MR, Elbert, NF & Hatfield, RD. 1998. Human Resource Management. 6th ed. Sydney: Dryden.

Chung, KH. 1977. Motivational Theories and Practices. USA: Columbus.

Collins English Dictionary. 1995. Glasgow: Harpercollins.

Concise Oxford Dictionary. 1999. USA: Oxford University Press.

Costley, DL, & Todd, R. 1987. Human Relations in Organizations. 3rd ed. New York: St. Paul.

Daft, RL. 2000. Management. 5th ed. New York: The Dryden Press.

DiVincenti, M. 1986. Administering Nursing Service. 2nd ed. Pretoria: Juta.

Douglas, LM. 1998. The Effective Nurse: Leader and Manager. 3rd ed. Chicago: Mosby.

Ellis, RB, Gates, RJ & Kenworthy, N. 1995. Interpersonal Communication in Nursing Theory and Practice. New York: Churchill Livingston.

Fielding, M. 1997. Effective communication in organisations preparing messages that communicates. 2nd ed. Cape Town: Kenwyn.

Gerber, PD, Nel, PS & Van Dyk, PS. 1998. Human Resource Management. Johannesburg: International Thomson Publishing.

Gibson, JL, Ivancevich, JM & Donnelly, jr JH. 1997. Organisations Behaviour Structure Processes. 9th ed. McGraw-Hill: Irwin.

Gillies, DA. 1982. Nursing Management Managers Leadership for Nurses. London: International Thomson.

Gillies, DA. 1994. Nursing Management Managers Leadership for Nurses. London: International Thomson.

Greenberg, J. & Baron, RA. 1993. Behaviour In Organisations. 4th ed. Boston: Allyn & Bacon.

Halloran, J. & Brenton, D. 1987. Applied Human Relations and Organisational Approach. 3rd ed. USA: Prentice-Hall.

Ivancevich, JM & Matteson, MT. 1996. Organizational Behavior and Management. 4th ed. Chicago: Irwin.

<http://www.ats.ucla.edu/stat/spss/faq/alpha.html>.

<http://www.statsoft.com/textbook/stathome.html>.

Keuter, K., Byrne, E., Voell, J. & Larson, E. 2000. Applied Nursing Research. 13(1): 46-49.

Lemker, E & Wiersma, W. 1976. Principles of psychological measurement. Chicago: Rand McNally College Publishing Company.

LoBiondo-Wood, G and Haber, J. 1994. Research. Methods, Critical Appraisal, and Utilization. 3rd ed. London: Mosby.

Louw, DA. 1997. Human Development. Pretoria: Kagiso.

Luthans, F. 1998. Organizational Behavior. 8th ed. Chicago: Mosby.

Marquis, BL & Huston, CJ. 2003. Leadership roles and management functions in nursing. Theory and application. 4th ed. Philadelphia: Lippincott.

Marriner-Tomey, A. 1996. Guide to Nursing Management and Leadership. 5th ed. Chicago: Mosby.

Marriner-Tomey, A. 2000. Guide to Nursing Management and Leadership. 6th ed. USA: Mosby.

McFarland, Gertrude K, Leonard, H. Skipton & Morris, Martha M. 1984. Nursing Leadership and Management Contemporary Strategies. Toronto: John Wiley & Sons.

McNeese-Smith, DK. 1999. A Content Analysis of Staff Nurse Descriptions of Job Satisfaction A Journal of Advance Nursing. 29(6), 1332-1341.

Mellish, JM and Paton, F. 1999. 2nd ed. An Introduction to the Ethos of Nursing: a Text for Basic Student nurses. Sandton: Heineman Higher and Further Education.

Mondy, RW & Premeaux, SR. 1995. Management, Concepts, Practice and Skills. 7th ed. Englewood: Prentice-Hall.

Moorhead, G & Griffin, RW. 1998. Managing People and Organizations: Organizational Behavior. 5th ed. Boston: Mifflin.

Morrison, M. 1993. Professional Skills for Leadership: Foundations of a Successful Career. London: Mosby.

Muller, M. 1996. Nursing Dynamics. 1st ed. Sandston: Heinemann Higher and Further Education (Pty) Ltd.

Muller, M. 2001. Nursing Dynamics. 3rd ed. Sandston: Heinemann Higher and Further

Education (Pty) Ltd.

Newstrom, J. & Davis, K. 1997. Organizational Human Behavior at Work. 10th ed. New York: McGraw-Hill.

Peterson, W. 1995. The Effect of Organizational Design on Group Cohesive Power, Utilization and Organizational Climate. Toronto: Prentice-Hall.

Polit, DF & Hungler, BP. 1991. Nursing Research Principles and Methods. 5th ed. Philadelphia: Lippincot.

Polit, DF. & Hungler, 1997. Essentials of Nursing Research Methods, Appraisal and Utilization. 4th ed. Philadelphia: Lipincot.

Robbins, SP. 1988. Essentials of Organizational Behavior. New Jersey: Prentice-Hall.

Robbins, SP. 1996. Organizational Behavior: Concepts, Controversies, Applications. 7th ed. New Jersey: Prentice-Hall.

Salkind, NJ. 2000. Exploring Research. 4th ed. New Jersey: Prentice-Hall.

Schermerhorn, JR, Hunt, JG. & Osborn, RN. 1994. Management Organizational Behavior. 5th ed. Toronto: John Wiley & Sons.

Silver, PT, Poulin, JE. & Manning, RC. 1997. Surviving the Bureaucracy: The Predictors of Job Satisfaction for the Public Agency Supervisor. Vol. 15(1).

Skills Development Act, 1998. No 97 p. 3

Swansburg, RC. 1996. Management and Leadership for Nurse Managers. 2nd ed. London: Johns & Bartler Publishers.

Tappen, RM. 1995. Nursing Leadership and Management: Concepts and Practice. 3rd ed. Philadelphia: Davis.

Terre Blanche, M & Durrheim, K. (ed.) 1999. Research in practice: Applied Methods for the Social Sciences. Cape Town: University of Cape Town Press.

Thomsom S. 1997. (ed.) Nurse teachers as researchers: a reflective approach. London: Arnold.

Treece, EW & Treece, JW. 1986. Elements of Research in Nursing. 4th ed. Toronto: Mosby.

Whitley, BE. 2002. Principles of research in Behavioral sciences. New York: McGraw-Hill.