HARDWARE, SOFTWARE AND PEOPLEWARE





Edited by Karen Renaud Paula Kotzé Andries Barnard

.

.

. .

. . .

.

HARDWARE, SOFTWARE AND PEOPLEWARE

South African Institute of Computer Scientists and Information Technologists Annual Conference

25 – 28 September 2001 Pretoria, South Africa





Edited by Karen Renaud, Paula Kotzé & Andries Barnard University of South Africa, Pretoria Proceedings of the Annual Conference of the South African Institute of Computer Scientists and Information Technologists

First Edition, First Impression ISBN: 1-86888-195-4

© The South African Institute of Computer Scientists and Information Technologists (SAICSIT)

Abstracting is permitted with credit to the source. Liberties are permitted to photocopying beyond the limits of South African copyright law for private use for research purposes. For other photocopying, reprint or republication permission write to the SAICSIT President, Department of Computer Science and Information Systems, UNISA, P 0 Box 392, Pretoria, 0003, South Africa.

The Publisher makes no representation, expressed or implied, with regard to the accuracy of the information contained in this book and cannot accept liability for any errors or omissions that may be made. The Publisher is not responsible for the use which might be made of the contents of this book.

Published by Unisa Press University of South Africa P 0 Box 392, Pretoria, 0003

Cover Design by Tersia Parsons

Editors: Karen Renaud, Paula Kotzé & Andries Barnard

Electronic Publication by the Editors

Printed by Unisa Press 2001

Table of Contents

Message from the SAICSIT President	iv
Message from the Chairs	vi
Conference Organisation	vii
Referees	viii

Keynote Speakers

Cyber-economies and the Real World	xi
Alan Dix	
Computer-aided Instruction with Emphasis on Language Learning	xiv
Lut Baten	
Internet and Security Trends	XV
Arthur Goldstuck	
The Future of Data Compression in E-technology	xvi
Nigel Horspool	
Strategic Planning for E-Commerce Systems: Towards an Inspirational Focus	xvii
Raymond Hackney	

Research Papers

Human-Computer Interaction / Virtual Reality

1
9
9
5
5
4

Human-Computer Interaction / Web Usability

Web Site Readability and Navigation Techniques: An Empirical Study	64
P Licker, R Anderson, C Macintosh & A van Kets	
Jiminy: Helping Users to Remember Their Passwords	73
K Renaud & E Smith	

Information Security

Computer Security: Hacking Tendencies, Criteria and Solutions	81
M Botha & R von Solms	
An access control architecture for XML documents in workflow environments	88
R Botha & J Eloff	

Graphics and Ethics
Graphics and Ethics
Model-based Segmentation of CT Images
Towards Teaching Computer Ethics
C de Ridder, L Pretorius & A Barnard
Human-Computer Interaction / Mobile Devices
Ubiquitous Computing and Cellular Handset Interfaces – are menus the best way
forward? 111
G Marsden & M Jones
A Comparison of the Interface Effect on the Use of Mobile Devices
The Effect of Colour, Luminance, Contrast, Icons, Forgiveness and Closure on
ATM Interface Efficiency
A Stander, P van der Zee, & Y Wang
Object Orientation
JavaCloak - Considering the Limitations of Proxies for Facilitating Java
Runtime Specialisation
K Renaud
Hardware
Hierarchical Level of Detail Optimization for Constant Frame Rate Rendering
S Nirenstein, E Blake, S Windberg & A Mason
A Proposal for Dynamic Access Lists for TCP/IP Packet Filtering 156 S Hazelhurst
Information Systems
The Use of Technology to Support Group Decision-Making in South Africa
Creating high Performance I.S. Teams
D.C.Smith M.Becker 1 Burns-Howell & 1 Kyriakides
Issues Affecting the Adoption of Data Mining in South Africa
M Hart, E Barker-Goldie, K Davies & A Theron
Information Systems / Management
Knowledge management: do we do what we preach?
M Handzic, C Van Toorn, & P Parkin
Information Systems Strategic Planning and IS Function Performance:
An Empirical Study
Formal Methods
Implication in three-valued logics of partial information
A Britz
Optimal Multi-splitting of Numeric value ranges for Decision Tree Induction

Abstracts of Electronic Papers

Lessons learnt from an action research project running groupwork activities on the Internet: Lecturers' experiences
A conceptual model for tracking a learners' progress in an outcomes-based
Introductory IT at a Tertiary Level – Is ICDL the Answer?
Formal usability testing – Informing design
Effectively Exploiting Server Log Information for Large Scale Web Sites
Best Practices: An Information Security Development Trend
A Pattern Architecture, Using patterns to define an overall systems architecture
Real-time performance of OPC
The Case for a Multiprocessor on a Die: MoaD
Further Cache and TLB Investigation of the RAMpage Memory Hierarchy
The Influence of Facilitation in a Group Decision Support Systems Environment 226 T Nepal & D Petkov
Managing the operational implications of Information Systems
Finding Adjacencies in Non-Overlapping Polygons

DK Scott-Dawkins, DA Shell, BV Strydom, WM Trakman & LD Van Gool

Message from the SAICSIT President

The South African Institute of Computer Scientists and Information Technologists (SAICSIT) was formed in 1982 and focuses on research and development in all fields of computing and information technology in South Africa. Now in the 20th year of its existence, SAICSIT has come of age, and through its flagship series of annual conferences provides a showcase of not only the best research from the Southern-African region, but also of international research, attracting contributions from far afield. SAICSIT does, however, not exist or operate in isolation.

More than 50 years have passed since the first electronic computer appeared in our society. In the intervening years technological development has been exponential. Over the last 20 years there has been a vast growth and pervasiveness of computing and information technology throughout the world. This has led into the expansion and consolidation of research into a diversity of new technologies and applications in diverse cultural environments. During this period huge strides have also been made in the development of computing devices. The processing speed of computers has increased thousand-fold and memory capacity from megabytes to gigabytes in the last decade alone. The Southern African region did not miss out on these developments.

It is hardly possible for such quantitative expansion not to bring a change in quality. Initially computers had been developed mainly for purposes such as automation for the improvement of processing, labour-reduction in production and automation control of machinery, with artificial intelligence, which made great strides in the 1980s, seen as the ultimate field to which computers could be applied. As we moved into the 1990s it was recognized that such an automation route was not the only direction in the improvement of computers. The expansion of processing power has enabled image data to be incorporated into computer systems, mainly for the purpose of improving human utilisation. For most computer technologies of the 1990s, including the Internet and virtual reality, automation was not the ultimate purpose. Humans were increasingly actively involved in the information-processing loop. This involvement has gradually increased as we move into the 21st century. Development of computer technology based not on automation, but on interaction, is now fully established.

The method of interaction has significantly changed as well. The expansion of computer ability means that the same function can be performed far more cheaply and on smaller computers than ever before. The advent of portable and mobile computers and pervasive computing devices is ample evidence of this. The need for users to be at the same location as a computer in order to reap the benefits of software installed on that computer is becoming an obsolete notion. Time and space are no longer constraints. One of the most discussed impacts of computing and information technology is *communication* and the easy accessibility of information. This changes the emphasis for research and development – issues such as cultural, political, and economic differences must, for example, be accommodated in ways that researchers have not previously considered. Our goal should be to enable users to benefit from technological advances, hence matching the skills, needs, and expectations of users of available technologies to their immense possibilities.

The conference theme for the SAICSIT 2001 Conference – Hardware, Software and Peopleware: The Reality in the Real Millennium – aims to reflect technological developments in all aspects related to computerised systems or computing devices, and especially reflect the fact that each influences the others.

Not only has SAICSIT come of age in the 21st century, but so has the research and development community in Southern Africa. The outstanding quality of papers submitted to SAICSIT 2001, of which only a small selection is published in this collection, illustrates both the exciting and developing nature of the field in our region. I hope that you will enjoy SAICSIT 2001 and that it will provide opportunities to cultivate and grow the seeds of discussion on innovative and new developments in computing and information technology.

Paula Kotzé SAICSIT President

Message from the Chairs

Running this conference has been rewarding, exciting and exhausting. The response to the call for papers we sent out in March was overwhelming. We received 64 paper submissions for our main conference and twelve for the postgraduate symposium. We had a panel of internationally recognized reviewers, both local and international. The response from the reviewers was impressive – accepting a variety of papers and *mostly* returning the reviews long before the due date. We were struck, once again, by the sheer magnanimity of academia – as busy as we all are, we still manage to contribute fully to a conference such as SAICSIT.

After an exhaustive review process, where each paper was reviewed by at least three reviewers, the program committee accepted 26 full research papers and 14 electronic papers. Five papers were referred to the postgraduate symposium, since they represented work in progress – not yet ready for presentation to a full conference but which nevertheless represented sound and relevant research. The papers published in this volume therefore represent research of an internationally high standard and we are proud to publish it. Full electronic papers will be available on the conference web site (http://www.cs.unisa.ac.za/saicsit2001/).

Computer Science and Information Systems academics in South Africa labour under difficult circumstances. The popularity of IT courses stems from the fact that IT qualifications are in high demand in industry, which leads in turn to a shortage of IT academic staff to teach the courses, even when posts are available. The net result is that fewer people teach more courses to more students. IT departments thus rake in ever-increasing amounts of state subsidy for their universities. These profits, euphemistically labelled "contribution to overhead costs", are deployed in various ways: cross-subsidization of non-profitable departments; maintenance of general facilities; salaries for administrative personnel, etc. Sweeteners of generous physical resources for the IT departments may be provided. We have yet to hear of a University in South Africa where significant concessions have been made in terms of industry-related remuneration. At best, small subventions are provided. As a result, shortages of quality staff remain acute in most IT departments have to motivate the value of their conference contributions and other IT outputs to selection committees, often dominated by sceptical academic power-brokers from the more traditional departments whose continued survival is underwritten by IT's contribution to overhead costs.¹

The papers published in this volume are conclusive evidence of the indefatigability and pertinacity of Computer Science and Information Systems academics and technologists in South Africa. We are proud to be part of such a prestigious and innovative group of people.

In conclusion, we would like to thank the conference chair, Prof Paula Kotzé, for her support. We also specially thank Prof Derrick Kourie for his substantial contribution. Finally, to all of you, contributors, presenters, reviewers and organisers – a big thank you – without you this conference could not be successful.

Enjoy the Conference! Karen Renaud & Andries Barnard

¹ This taken almost verbatim from Professor Derrick Kourie's SACLA 2001 paper titled: "The Benefits of Bad Teaching".

Conference Organisation

General Chair

Paula Kotzé

Programme Chairs

Karen Renaud Andries Barnard

Organising Committee Chairs

Lucas Venter, Alta van der Merwe

Art and Design

Tersia Parsons

Sponsor Liaison Paula Kotzé, Chris Bornman

Secretarial & Finances

Christa Prinsloo, Elmarie Havenga

Marketing & Public Relations

Klarissa Engelbrecht, Elmarie van Solms, Adriaan Pottas, Mac van der Merwe

Audio Visual

Tobie van Dyk, Andre van der Poll, Mac van der Merwe

Program Committee

Bob Baber – McMaster Univeristy, Canada Andries Barnard - University of South Africa Judy Bishop - University of Pretoria Andy Bytheway - University of the Western Cape Andre Calitz - University of Port Elizabeth Elsabe Cloete - University of South Africa Carina de Villiers - University of Pretoria Alan Dix - Lancaster University, United Kingdom Jan Eloff – Rand Afrikaans University Andries Engelbrecht - University of Pretoria Chris Johnson – University of Glasgow, United Kingdom Paul Licker – University of Cape Town Paula Kotzé – University of South Africa Derrick Kourie - University of Pretoria Philip Machanick - University of the Witwatersrand Gary Marsden - University of Cape Town Don Petkov - University of Natal in Pietermaritsburg Karen Renaud – University of South Africa Ian Sanders - University of the Witwatersrand Derrick Smith - University of Cape Town Harold Thimbleby – Middlesex University, United Kingdom Theda Thomas - Port Elizabeth Technikon Herna Viktor - University of Pretoria, South Africa Bruce Watson - Universities of Pretoria and Eindhoven Janet Wesson – University of Port Elizabeth

Referees

Molla Alemayehu Trish Alexander Adi Attar **Bob Baber** Andries Barnard John Barrow Judy Bishop Gordon Blair Arina Britz Andy Bytheway André Calitz **Charmain Cilliers** Elsabe Cloete Gordon Cooper **Richard Cooper** Annemieke Craig Thad Crews **Quintin Cutts Michael Dales** Carina de Villiers Alan Dix **Dunlop Mark Elize Ehlers** Jan Eloff Andries Engelbrecht Klarissa Engelbrecht David Forsyth John Galletly Vashti Galpin Wayne Goddard Alexandré Hardy Scott Hazelhurst Johannes Heidema Tersia Hörne Chris Johnson **Bob Jolliffe** Paula Kotzé **Derrick Kourie** Les Labuschagne Paul Licker Philip Machanick Anthony Maeder David Manlove Gary Marsden Thomas Meyer Elsa Naudé Martin Olivier Don Petkov

Pekka Pihlajasaari Nelisha Pillay Laurette Pretorius Karen Renaud Ingrid Rewitzky Sheila Rock Markus Roggenbach Ian Sanders Justin Schoeman Martie Schoeman Elsje Scott **Derek Smith** Elmé Smith Adrie Stander Harold Thimbleby Theda Thomas Judy Van Biljon Alta Van der Merwe André van der Poll Tobias Van Dyk Lynette van Zijl Lucas Venter Herna Viktor Bruce Watson Janet Wesson

Conference Sponsors

Group Groep



DRACLE

6 ABSA





Keynote Abstracts

.

.

Real-Time Performance of OPC in a Feedback System

S J Kew^a

^a B Dwolatzky ^b

^a Information Engineering Research Programme, School of Electrical and Information Engineering, University of the Witwatersrand, Johannesburg, s.kew@ee.wits.ac.za

^b Information Engineering Research Programme, School of Electrical and Information Engineering, University of the Witwatersrand, Johannesburg, b.dwolatzky@ee.wits.ac.za

Abstract

"OPC" is an important new specification designed to solve interoperability problems in the process control environment. It is based on Microsoft's Component Object Model (COM). The paper surveys and describes the OPC specification and discusses whether it satisfies the requirements for use in a real-time Distributed Control System (DCS). Some authors have criticised OPC because it is closely linked to Microsoft's Windows NT, which is not a true real-time operating system, and COM, which has no real-time support. This paper examines these criticisms, as well as the OPC Foundation's arguments for OPC, in the context of the requirements for a real-time control system.