Interview Guide

The following six themes are covered by the semi-structured interview:

- 1. Institutional definition of quality.
- 2. The implementation and monitoring of quality assurance mechanisms.
- 3. The relationship between national and institutional policies on quality assurance.
- 4. The nature and purpose of national and institutional audits.
- 5. The chosen system of quality assurance at UDW.
- 6. Attitudes of academic staff regarding quality assurance.