

# Inter-Library Loans

Self-Help (Pre-Request)



# What is self help ILL or pre request?

- Inter-Library Loan is a service that is used to obtain books and articles that are not available in our library, **from** national and international libraries. This service is available to Unisa registered Masters and Doctoral student as well as Unisa staff.
- What is Self-Help service?
- It is a service where **one can** request the item from another library by using the Pre-request service.

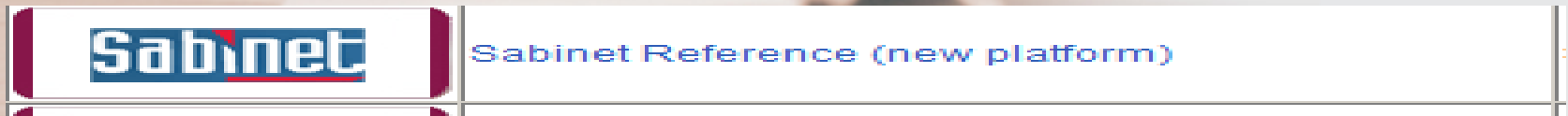
# How do I register for this service?

- You should register with Interlibrary Loans (ILL) before submitting your request to Sabinet.
- By sending an e-mail to [libr-ill@unisa.ac.za](mailto:libr-ill@unisa.ac.za) with 'pre-request' in the subject field and include the following information::
  - Staff or student number
  - Title
  - First name and initial
  - Surname
  - Department or Degree and Course
  - Contact number
  - E-mail address
- The ILL staff will create a profile for you and send you a unique Sabinet **user ID, password and procedure to follow. You can start using Pre-Request as soon as you have received the password. These remain yours for as long as you are either employed by or registered as a student at Unisa.**

# Where will I find this service on the Library webpage?

Once you have received the user id and password, visit the Unisa Library home page at: <http://www.unisa.ac.za/>.

1. Click on **Library** [at top of the screen].
2. Click on **E-resources**; then click on **South African resources**.
3. Click on **S**.
4. Click on **Sabinet Reference (New Platform)** it is the national catalogue, and is used to search for books and journal holdings available at major South African libraries.







**Welcome to the Sabinet Reference platform,** developed with you, the end-user in mind.

This platform will provide you with a single entry point to seamlessly search Sabinet's reference products.

Should you require any assistance or would simply like to give us some feedback, please feel free to contact us:

Email: [info@sabinet.co.za](mailto:info@sabinet.co.za)  
Client Services: +27 12 643 9500

You can also visit our [support page](#) on the Sabinet website. [www.sabinet.co.za](http://www.sabinet.co.za)

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## SACat



Home &gt;&gt; SACat

[General Search Tips](#)

Search

New Search

## Keywords

☐ Exact Phrase

AND

☐ Exact Phrase

Title

Marketing management

Subject

Author(s)

ISBN

ISSN

☐ Search In Your Own Library

Location \*

Libraries in Southern Africa (SACat)

Publication Year i.e. 2009 / 2009-2010

JC Code \*

OCLC Symbol \*

Material Type \*

All


\* filters may only be used in combination with additional search criteria.

[General Search Tips](#)

Search

New Search


# SACat

 Home >> SACat

Refine Your Search

Start New Search

2458 Results found in 1818ms

 How do the results work



## Marketing management

**Author(s):** Kotler, Philip. **Publication Place:** Upper Saddle River, N.J. : **Publisher Name:** Prentice Hall, **Edition Statement:** Millennium ed. **Date:** c2000. **ISBN (13):** 0130122173, 9780130122179, 0130156841, 9780130156846

SACat



## Marketing management

**Author(s):** Kotler, Philip. **Publication Place:** Upper Saddle River, NJ : **Publisher Name:** Pearson Prentice Hall, **Edition Statement:** Twelfth ed. **Date:** c2006. **ISBN (13):** 0131457578, 9780131457577

SACat



## Marketing management

**Author(s):** Kotler, Philip. **Publication Place:** Upper Saddle River, N.J. : **Publisher Name:** Pearson Prentice Hall, **Edition Statement:** 13th ed. **Date:** c2009. **ISBN (13):** 9780136009986, 0136009980, 9780131357976 (pbk.), 0131357972 (pbk.)

SACat



## Marketing management journal

**Publication Place:** Macomb, IL : **Publisher Name:** Marketing Management Association

SACat



## Sales & marketing management.

**Publication Place:** New York, N.Y. : **Publisher Name:** Sales and Marketing Management, **Date:** c1975-2010. **ISSN:** 0163-7517

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### My Query

srw.ti all "Marketing management " and srw.zs all "31397"

### Sort my results by

Relevance ▼

Home

Search ▾


Search All

mySabinet ▾

Help ▾

Logout [ ip\_user\_163.200.\* ]

## Marketing management / Philip Kotler.

 Home >> SACat >> Viewing Item Details



### Marketing management / Philip Kotler.

SACat

Persistent Link

Author Information

Export

Request this item

Item Record

Material Type	Books
OCLC Number	40489129
Edition Statement	Millennium ed.
Bibliography	Includes bibliographical references and indexes.
Author	Kotler, Philip.
Publication	Upper Saddle River, N.J. : Prentice Hall, c2000.
Physical Description	xxxii, 718, [32] p. : col. ill. ; 26 cm.


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to selling  
SA ePub



## Login

# LOGIN

User ID

Password



Please contact your librarian for a Username and Password.

Login

## Request

[Request](#)

### Requesting Information

#### \* Mandatory Fields

Need by \*



Should not be less than 7 days.

Copyright Compliance \*



[I have read the terms of the Copyright Act of 1978](#)

ILL Service Type



Set to "LOAN" for books and "COPY-NON-RETURNABLE" for articles.

### Bibliographic Information

OCLC Number

40489129

Author

Kotler, Philip.

Title

Marketing management /

Edition

Millennium ed.

Place of Publication

Upper Saddle River, N.J. :

Publisher

Prentice Hall,

Publication Date

c2000.

Series

Upper Saddle River, N.J. :

Uniform Title

Prentice Hall international series in marketing.

Call Number

HF5415.13

## Request

[Request](#)

### Requesting Information

#### \* Mandatory Fields

Need by \*



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## Request

Success: Request produced successfully

### Requesting Information

Local Request ID 3807939

Need by

25/09/2012



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Series Upper Saddle River, N.J. :

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## Request - Lists


[Print Requests](#)

[Email Requests](#)

	ID	Status	Title	Author	Publication Date	
<input type="checkbox"/>	3807939	Submitted	Marketing management /	Kotler, Philip.	c2000.	2
<input type="checkbox"/>	3806243	Submitted	Management and marketing. 1. English-deutsch.	Scha?fer, W.	1995.	2
<input type="checkbox"/>	3806228	Submitted	Management and marketing. 1. English-deutsch.	Scha?fer, W.	1995.	2
<input type="checkbox"/>	3805583	Unfilled	The art of case study research /	Stake, Robert E.	c1995.	2
<input type="checkbox"/>	3805412	Unfilled	The art of case study research /	Stake, Robert E.	c1995.	2
<input type="checkbox"/>	3805350	Submitted	The art of case study research /	Stake, Robert E.	c1995.	2
<input type="checkbox"/>	3780258	Shipped by lender	The industrial law journal.	Industrial Law Society.	1972-.	2
<input type="checkbox"/>	3753388	Unfilled	Keeping archives /	Ellis, Judith. Australian Society of Archivists.	1993.	2
<input type="checkbox"/>	3753385	Unfilled	Exploring archives :	Harris, V. S. National Archives of South Africa.	2000.	2
<input type="checkbox"/>	3750551	Unfilled	Keeping archives /	Ellis, Judith. Australian Society of Archivists.	1993.	2



# How long does it take to receive item?

- It depends from where we get the items.
- Articles sent electronically are mostly here within 1-3 days.
- Books sent by courier take a maximum of 5 days.
- Books sent by post take a maximum of 1-2 weeks.

# How do I know if the item has arrived?

- Clients will be notified of the arrival of the requested item by email, SMS and telephone.
- Collection is at Muckleneuk Circulation desk.
- Postal deliveries will be notified by SMS.

NB: - Call 012 429 2942 or email : [libr-ill@unisa.ac.za](mailto:libr-ill@unisa.ac.za) for renewal

- Books can be returned at Muckleneuk Circulation desk or by post.
- The requested items will be sent to the Unisa Library- Not to the client directly.
- The loans of these items is dependent on the policies of the Lending Library.

## Conclusion

We are very happy to demonstrate this development and trust that you will use it to speed up your request.

# Thank You!