



Library E-resources Usage Reporting

Dorette Snyman

Collection Developer: Commercial E-Resources

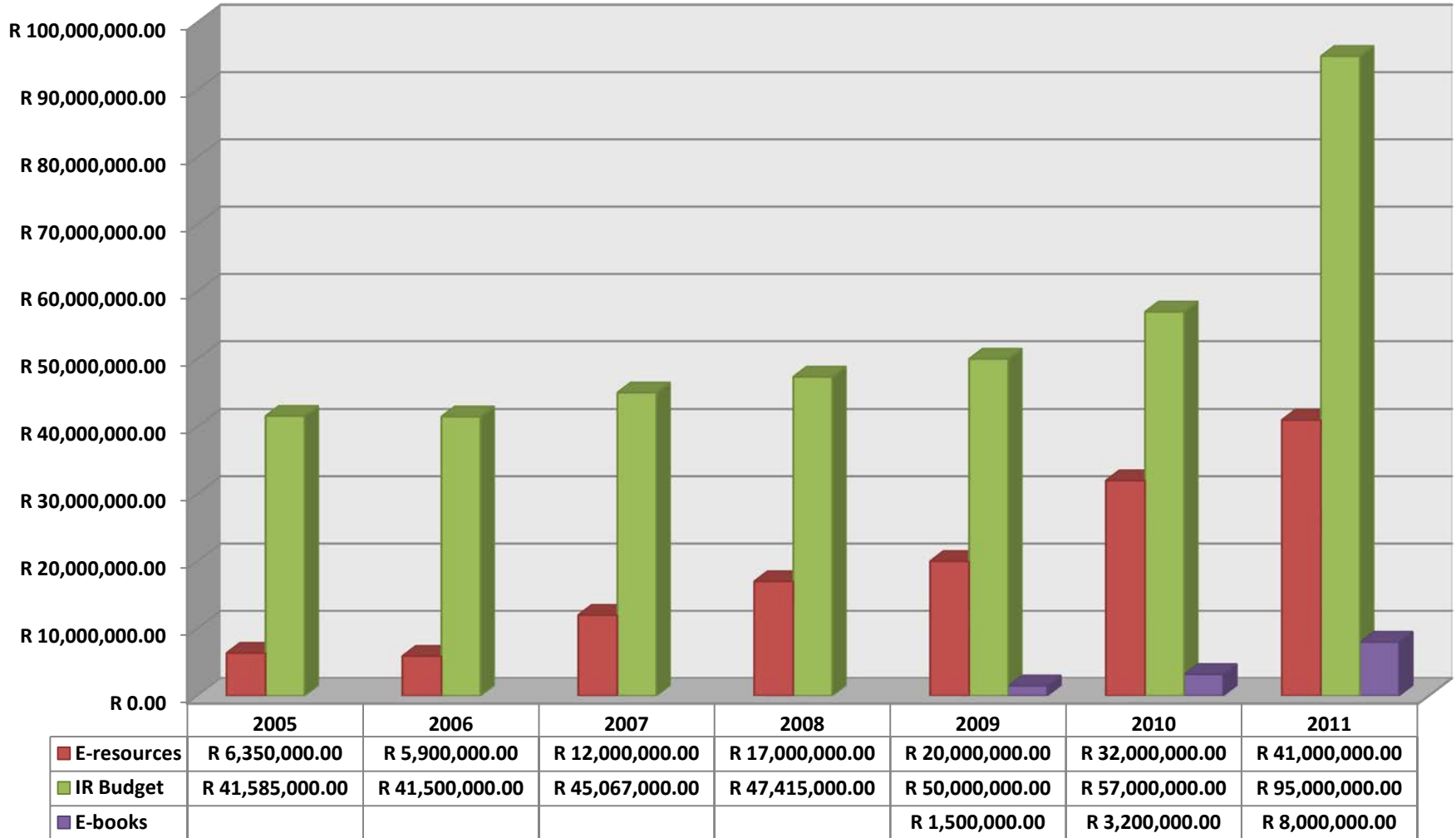
Library Technology Event, 23 Sept 2011

It is the mark of a truly intelligent person
to be moved by statistics

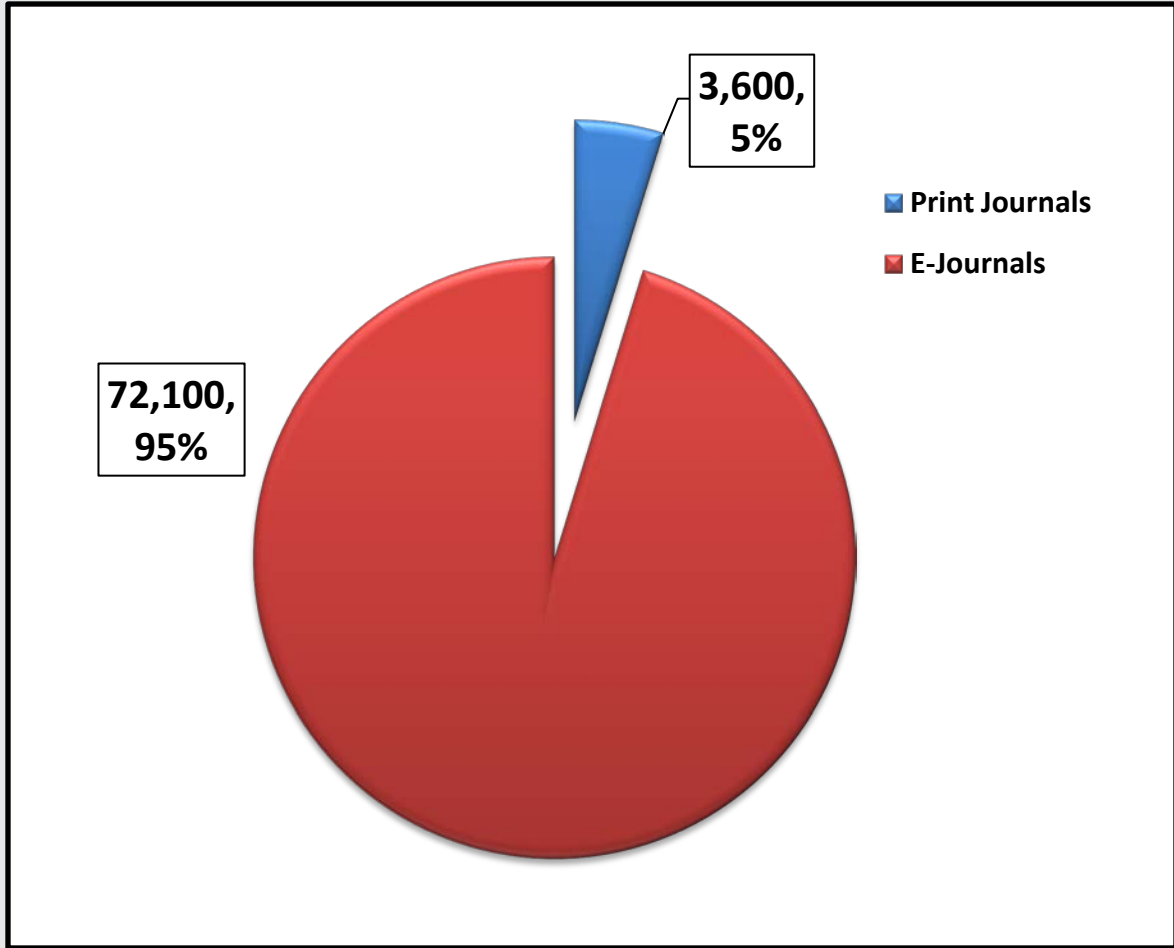
George Bernard Shaw

Why are the e-resources statistics important?

Growth in Information Resources Budget 2005-2011



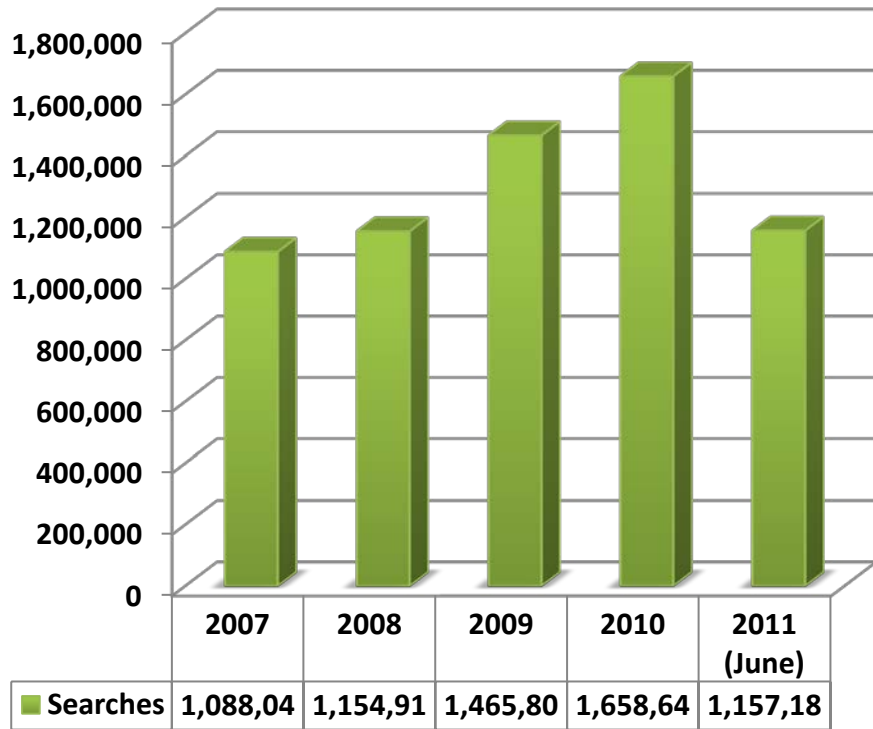
Access to FT e-journals for Unisa staff & students



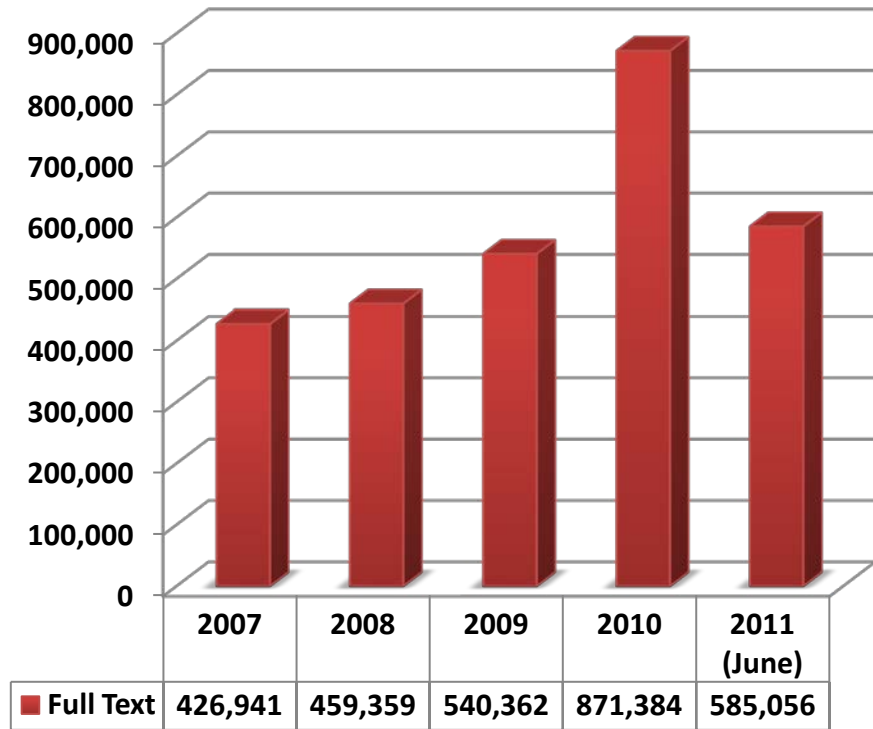
Are our e-resources used? Tracking trends

Consistently upwards

Growth: Searches done

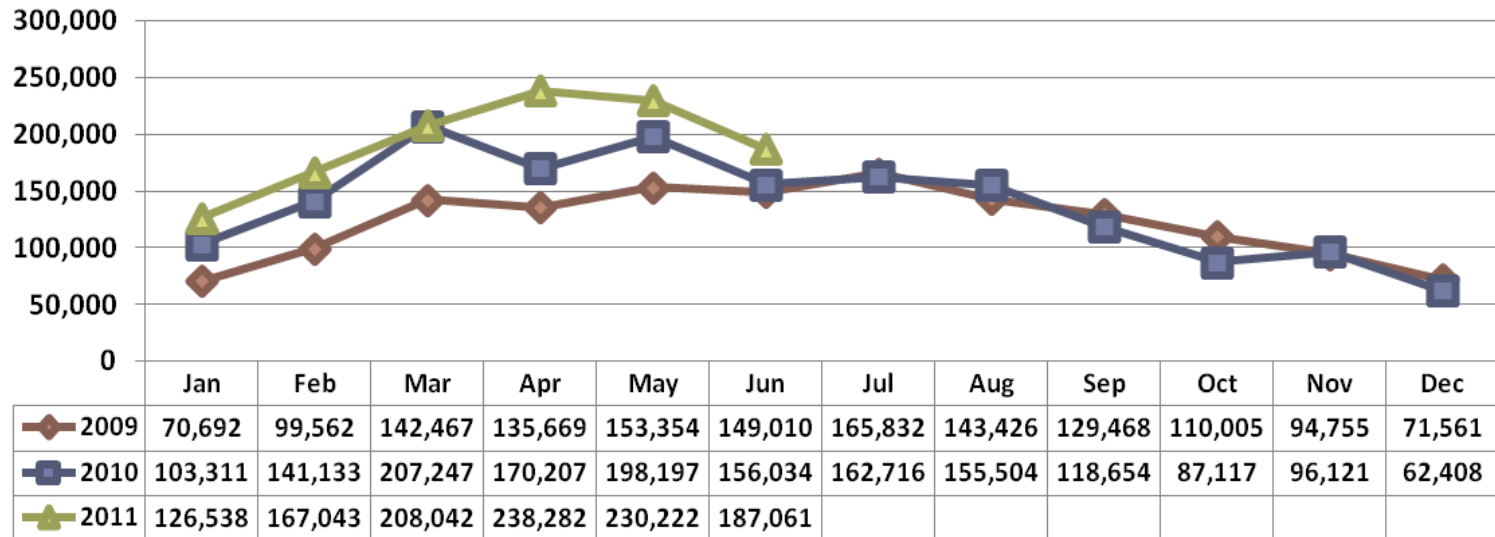


Growth: Full Text articles used

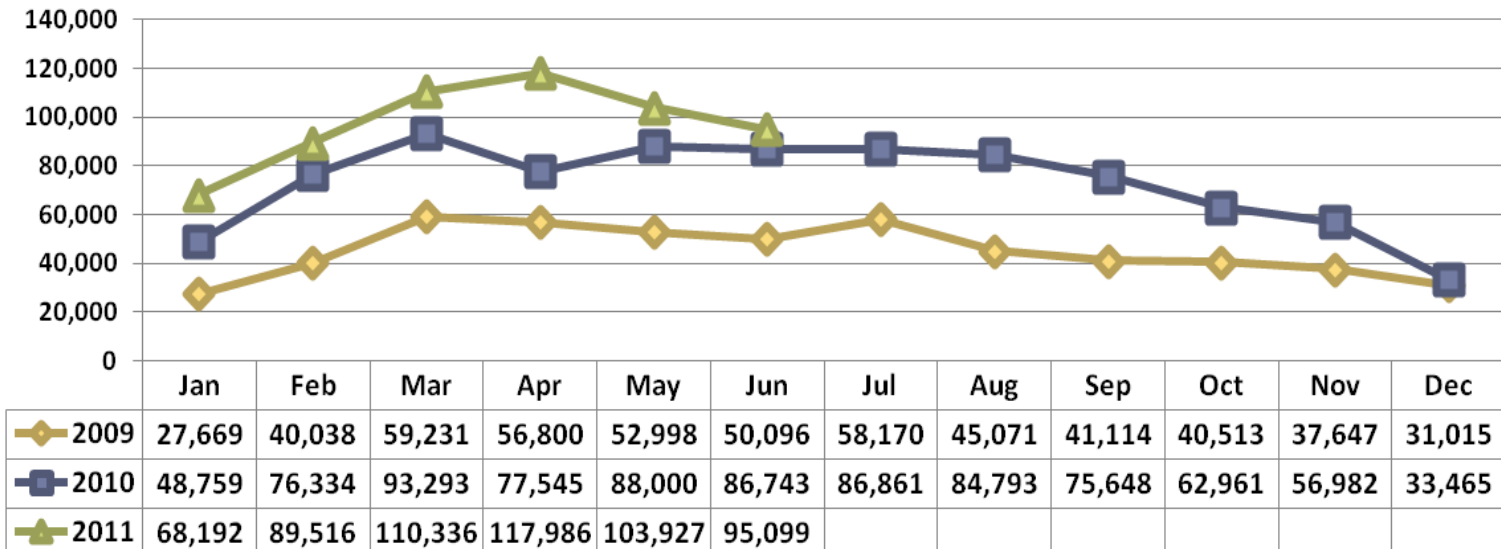


Are our e-resources used? Tracking usage trends during the year

Number of searches from 2009 - June 2011

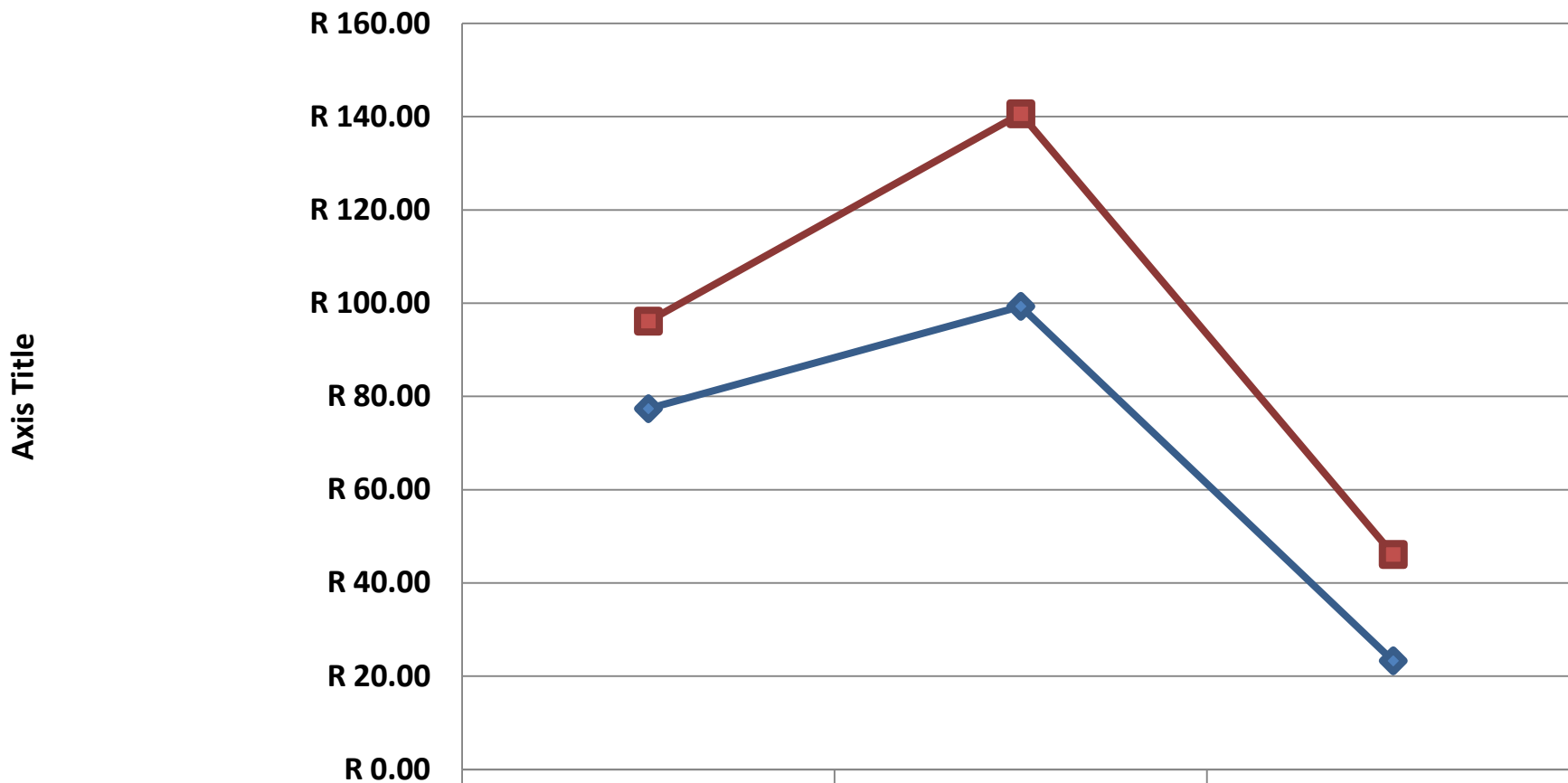


Number of full-text requests & downloads from 2009 to June 2011



Cost per unit?

Cost of searches and FT downloads



◆ Cost of searches

■ Cost of full-text downloads

2009

2010

2011

R 77.37

R 99.31

R 23.31

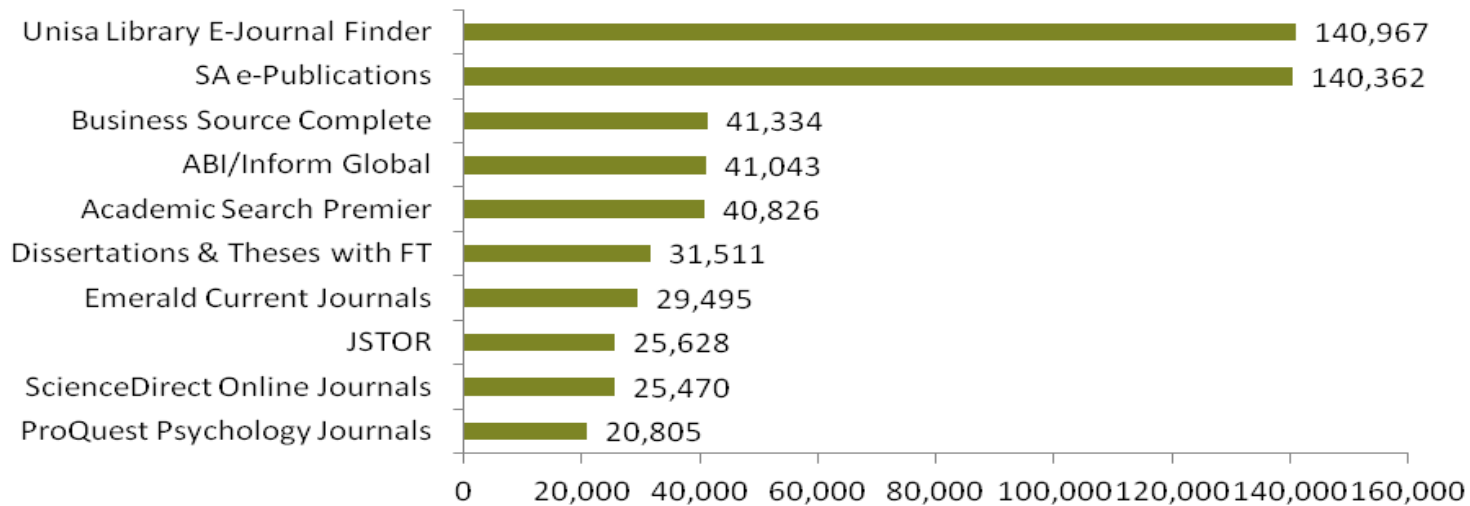
R 96.14

R 140.60

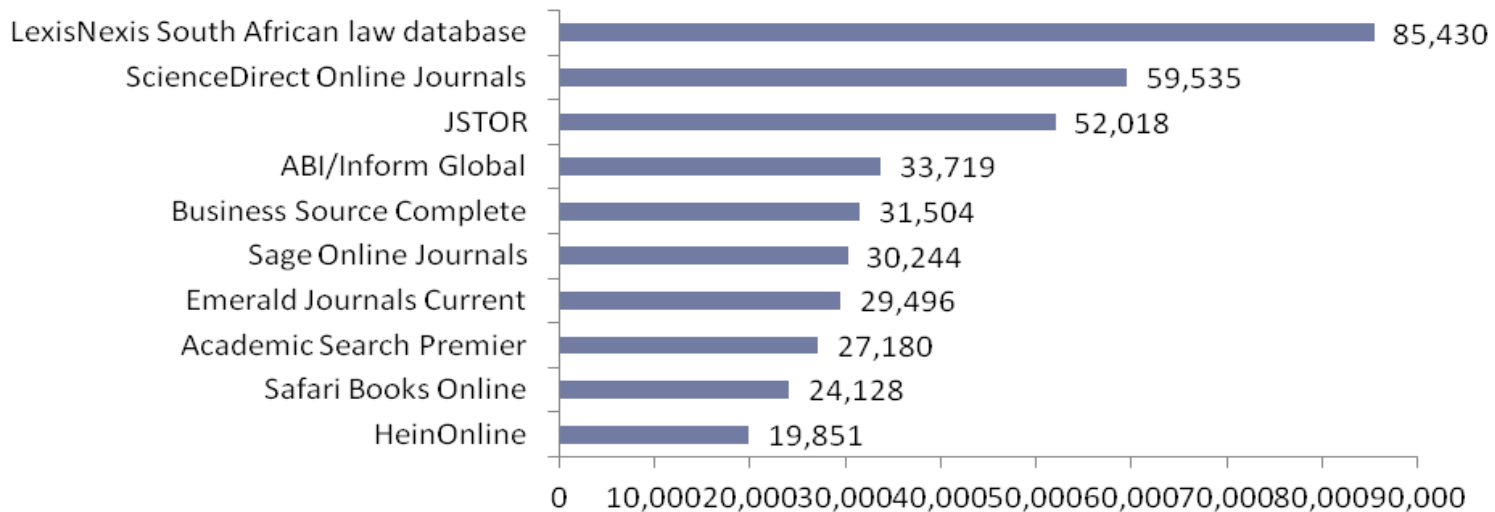
R 46.11

Highest used? Indication of subject area?
Low use?

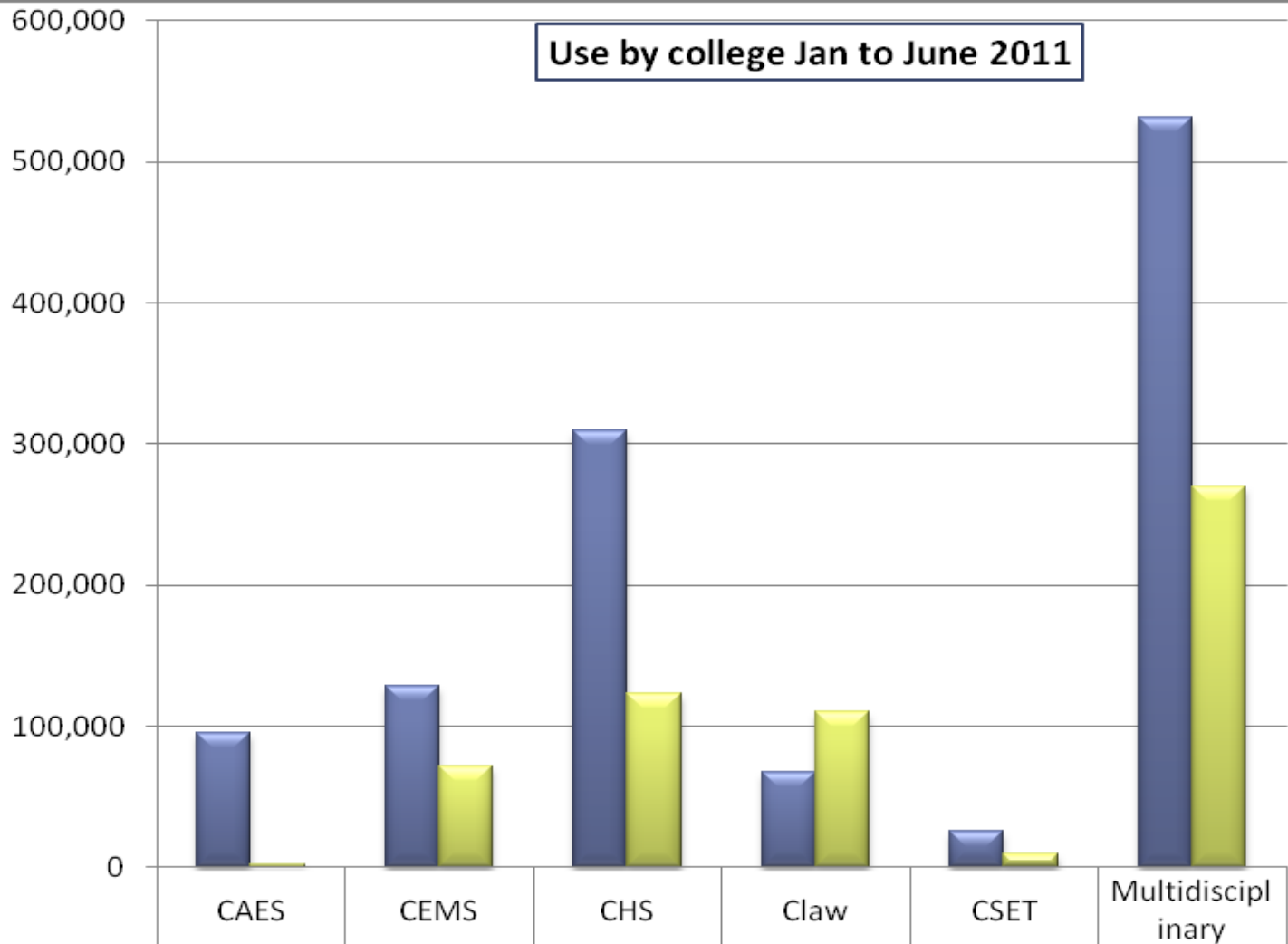
Top 10 e-resources by searches done June 2011



Top 10 e-resources by full text article downloads June 2011

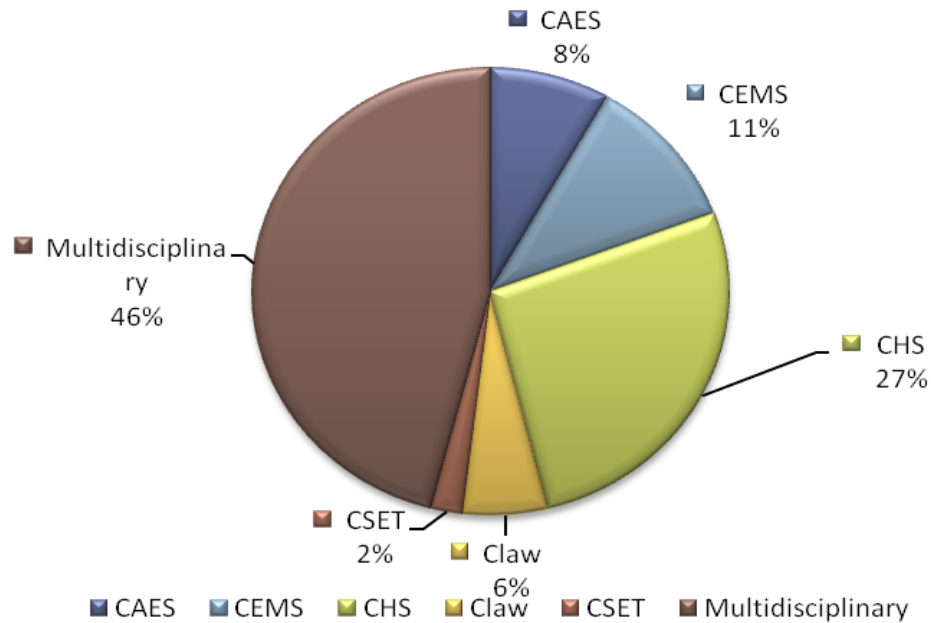


Comparison of use by resources by college



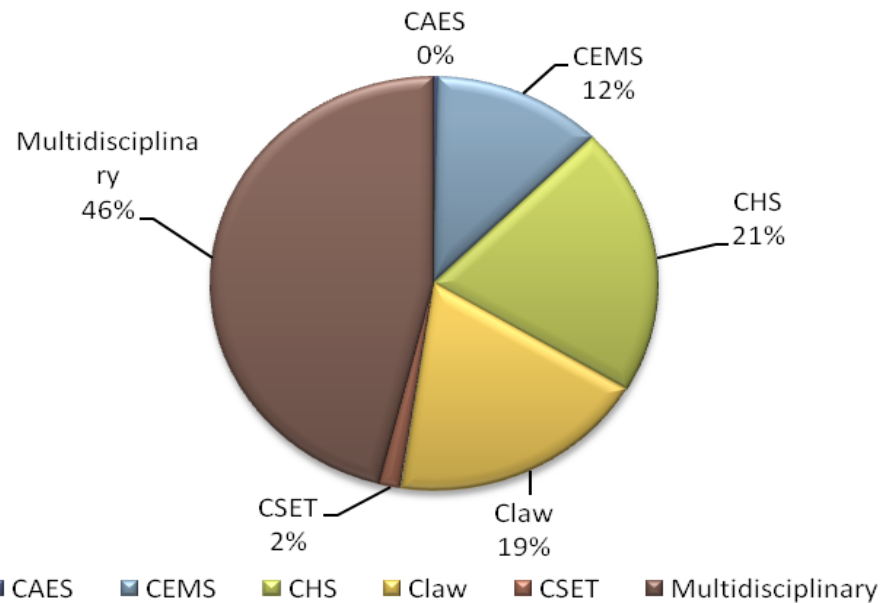
■ Searches	94,965	128,360	309,737	67,273	25,278	531,574
■ Fulltext downloads	2,034	71,161	123,017	110,079	9,324	269,441

Searches by college Jan to June 2011



Resources by college - % comparison

Fulltext downloads by college Jan to June 2011



What use?

- Track the general use of e-resource titles
- Calculate the cost: price / search or FT use
- High use:
 - Subject areas in demand
 - Best platform or interface
- Low use resources:
 - Training & Marketing
 - Content does not meet collection development criteria?
 - Possible problem with access
 - Candidate for cancellation?

Standards of usage reporting

“Numbers are like people, torture them enough and they will tell you anything.” - Unknown

- **COUNTER** = Counting Online Usage of NeTworked Electronic Resources (<http://www.projectcounter.org/>)
- COUNTER Complaint = Standardized, defined & auditable
- Journal reports & Book reports
- Reports: searches, sessions, FT, denials, section use (books)
- SUSHI = Standardized Usage Statistics Harvesting Initiative
- Commercial E-resources statistics platforms
 - ScholarlyStats, 360 Counter, Google Analytics

Publisher: IEEE Usage Statistics Portal



Usage Reports

Date Run : 15-Jul-2011

Account Name: **UNIV OF SOUTH AFRICA - UNISA (#88111)**

Account Type: **Institution**

Account ID: **88111**

Reporting period: 2011

COUNTER Reports

Report Type	Description	CSV	XML
COUNTER Journal Report 1	Full-Text Article Requests by Journal Title, Platform and Month		
COUNTER Journal Report 2	Turnaways by Month and Journal		
COUNTER Journal Report 3	Number of Successful Item Requests and Turnaways by Month, Journal and Page Type		
COUNTER Journal Report 4	Total Searches Run by Month and Service		
COUNTER Journal Report 5	Number of Successful Full-text Article Requests by Year and Journal		
Consortium Report 1	Number of successful full text requests by month		-

Additional Reports

Report Type	Description	CSV	XML
Conferences	Number of Successful Article Requests by Month and Conference		-
Standards	Number of Successful Article Requests by Month and Standard		-

Vendor: EBSCOHost databases COUNTER reports page

★ Favorites SelectCounterReportsForm

EBSCO ADMIN

Customize Services Authentication Local Collections **Reports & Statistics** Database Title Lists

Welcome: Electronic Resources Librarian [Site/Group Maintenance](#)

Reports & Statistics - Tutorial ?

COUNTER Reports - [Glossary of Terms](#)

COUNTER ✓

Standard Reports Link Activity Reports **COUNTER Reports** Personalization Activity Report Graphical Reports View/Edit Scheduled Reports

Select Option: **Journal Report 1: Number of Successful Full-Text Article Requests by Month and Journal** [SUSHI Authentication](#)

These reports cover:

- Journal Report 1: Number of Successful Full-Text Article Requests by Month and Journal
- Database Report 1: Total Searches and Sessions by Month and Database
- Database Report 2: Turnaways by Month and Database
- Database Report 3: Total Searches and Sessions by Month and Service
- Book Report 1: Number of Successful Title Requests by Month and Title
- Book Report 3: Turnaways by Month and Title
- Book Report 6: Total Searches and Sessions by Month and Service

Database: EBSCO Publishing: ATLA Catholic Periodical and Literature Index Select a MAXIMUM of 10 items.

Limit Results to: Include records with no ISSN

ISSN with hyphen: Example: '3456-6547'

Time Period: 2011

Lines Per Page: 25

Format: HTML

Publisher: Project MUSE full report

Number of Successful Full-Text Article Requests by Month and Journal												
	Publisher	Platform	Print ISSN	Online ISSN	Jan-2011	Feb-2011	Mar-2011	Apr-2011	YTD Total	YTD HTML	YTD PDF	
1	Journal Report 1 (R2)											
2	University of South Africa											
3	Date Run:											
4	2011-05-28											
5	Total for all journals											
6		Project MUSE			347	555	534	460	1896	506	1390	
7	a/b: Auto/Biography Studies	The Autobiogra	Project MUSE	0898-9575 2151-7290	1	0	0	0	1	0	1	
8	Advertising & Society Review	Advertising Edu	Project MUSE	1534-7311	0	2	0	2	4	4	0	
9	Africa: The Journal of the Internat	Cambridge Uni	Project MUSE	0001-9720 1750-0184	3	1	2	9	15	4	11	
10	Africa Today	Indiana Univers	Project MUSE	0001-9887 1527-1978	7	5	9	6	27	13	14	
11	African American Review	Saint Louis Uni	Project MUSE	1062-4783	0	0	0	0	0	0	0	
12	African Conflict & Peacebuil	Indiana Univers	Project MUSE	2156-695X 2156-7263	0	0	0	0	0	0	0	
13	African Studies Review	African Studies	Project MUSE	0002-0206 1555-2462	6	4	5	7	22	7	15	
14	Aleph: Historical Studies in Scier	Indiana Univers	Project MUSE	1565-1525 1565-5423	0	0	0	0	0	0	0	
15	American Annals of the Deaf	Gallaudet Univ	Project MUSE	0002-726X 1543-0375	0	0	25	0	25	1	24	
16	American Book Review	American Book	Project MUSE	0149-9408 2153-4578	0	0	0	0	0	0	0	
17	American Imago	The Johns Hop	Project MUSE	0065-860X 1085-7931	1	2	3	1	7	3	4	
18	The American Indian Quarterly	University of Ne	Project MUSE	0095-182X 1534-1828	0	3	0	1	4	2	2	
19	American Jewish History	The Johns Hop	Project MUSE	0164-0178 1086-3141	2	0	0	0	2	1	1	
20	The American Journal of Bioethic	The MIT Press	Project MUSE	1526-5161 1536-0075	0	0	1	0	1	0	1	
21	American Journal of Mathematics	The Johns Hop	Project MUSE	0002-9327 1080-6377	0	4	0	1	5	1	4	
22	American Journal of Philology	The Johns Hop	Project MUSE	0002-9475 1086-3168	0	1	2	0	3	1	2	
23	American Journal of Theology & a	University of Illi	Project MUSE	0194-3448 2156-4795	0	0	0	0	0	0	0	
24	American Literary History	Oxford Universi	Project MUSE	0896-7148 1468-4365	1	0	4	0	5	2	3	
25	American Literary Realism	University of Illi	Project MUSE	1540-3084 1940-5103	0	0	0	0	0	0	0	
26	American Literary Scholarship	Duke University	Project MUSE	0065-9142 1527-2125	0	0	1	1	2	1	1	
27	American Literature	Duke University	Project MUSE	0002-9831 1527-2117	0	1	0	0	1	0	1	
28	American Music	University of Illi	Project MUSE	0734-4392 1945-2349	0	0	0	0	0	0	0	
29	American Periodicals: A Journal	The Ohio State	Project MUSE	1054-7479 1548-4238	0	0	0	0	0	0	0	
30	American Quarterly	The Johns Hop	Project MUSE	0003-0678 1080-6490	1	2	4	2	9	1	8	
31	American Speech	Duke University	Project MUSE	0003-1283 1527-2133	0	1	0	0	1	0	1	
32	American Studies	Mid-American	Project MUSE	0026-3079 2153-6856	0	0	0	0	0	0	0	
33	The Americas	The Academy	Project MUSE	0003-1615 1533-6247	0	0	0	0	0	0	0	
34	An Sionnach: A Journal of Literat	University of Ne	Project MUSE	1554-8953 1944-6535	0	0	0	0	0	0	0	
35	Anthropological Linguistics	University of Ne	Project MUSE	0003-5483 1944-6527	0	0	0	0	0	0	0	



The online platform for Taylor & Francis Group content

informaworld usage statistics

Dear Dorette Snyman ,

We have been conducting an internal audit of the migration of usage statistics from informaworld to [Taylor & Francis Online](#) to check for anomalies and, whilst the vast majority of users' statistics have been transferred seamlessly, we have identified a few areas that need some attention and wanted to make you aware of these.

If you have any questions or concerns about the migrated reports for your institution, please do contact support@tandfonline.com and we will be delighted to help.

I have summarised what our own audit has pinpointed, along with answers to questions we have received in recent weeks from customers:

Where can I find informaworld usage statistics?

Within the usage reports area of the administration section on Taylor & Francis Online, there is hyperlinked text on the page that reads "Download COUNTER Legacy Reports". By clicking on this you will be able to download a .zip file of informaworld usage up to June 25th 2011 (the date on which we migrated). Statistics from June 26th to the end of August 2011 are in a separate report as they relate to Taylor & Francis Online.

What has been transferred?

We have currently made available all informaworld reports that had previously been requested from informaworld prior to launch. This does mean that there may be some gaps in customers' 2011 data if

Collecting the usage statistics

- Tracking 342 e-resource titles
- Quarterly reports - Library Intranet, Milestones report
- Reports for Library Senate Committee, College Boards
- Reports & information on request
- Problems:
 - Vendors not COUNTER complaint eg. Sabinet
 - E-resources without usage stats reports eg. Juta CD's
 - Technical problems on administrators web sites eg. ACM Journals
 - Platform upgrades & migrations, eg T&F Journals, Wiley

Unisa E-resources report – searches & FT by month – alphabetically by database title

Report type:		Number of searches done by database title (Counter database report 1)																
Reporting period:		Jan to June 2011																
				First Quarter				Second Quarter				Third Quarter	Fourth Quarter	Year to Date TOTAL				
Database title	Provider	Type	Coll/Sc	Jan	Feb	Mar	Subto	Apr	May	Jun	Subto	Subtotal	Subtotal					
ABI/Inform Global	ProQuest	FT A&I	CEMS	1,970	3,309	8,845	14,124	11,537	9,010	6,372	26,919	0	0	41,043				
Abstracts in Social Gerontology	EBSCOHost	Bibl	CHS	358	402	601	1,361	635	742	620	1,997	0	0	3,358				
Academic OneFile	GaleGroup	FT A&I	CHS	1,016	1,182	2,485	4,683	2,318	2,328	2,024	6,670	0	0	11,353				
Academic Search Premier	EBSCOHost	FT A&I	CHS	4,718	6,170	7,141	18,029	7,365	8,108	7,324	22,797	0	0	40,826				
AccessScience	McGraw-Hill	FT Ref	CSET	73	147	178	398	219	227	184	630	0	0	1,028				
Accounting & Tax FT with Standards	ProQuest	FT A&I	CEMS	1,946	2,119	3,183	7,248	4,232	3,917	2,808	10,957	0	0	18,205				
ACM Journals	ACM	FT J Pub	CSET	794	308	401	1,503	594	1,212		1,806	0	0	3,309				
Advanced Polymers Abstracts	CSA	Bibl	CSET	1	1	0	2	0	1	1	2	0	0	4				
Aerospace & High Technology Data	CSA	Bibl	CSET	6	3	15	24	0	26	10	36	0	0	60				
African Writers Series	ProQuest	FT Ebks	CHS	195	74	218	487	56	156	139	351	0	0	838				
Africa-Wide NIPAD	EBSCOHost	Bibl	Multidiscp	1,420	2,094	2,298	5,812	2,189	2,476	2,570	7,235	0	0	13,047				
Agricola	CSA	Bibl	CAES	322	354	439	1,115	Cancelled			0	0	0	1,115				
Agricola (CSA)	EBSCOHost	Bibl	CAES	10	52	47	109	51	47	60	158	0	0	267				
Algology, Mycology and Protozoology Abs	CSA	Bibl	CAES	5	7	2	14	1	2	12	15	0	0	29				
Aluminium Industry Abstracts	CSA	Bibl	CSET	1	1	0	2	0	1	1	2	0	0	4				
Am Chemical Society Publ Archive	ACS	FT J Pub	CSET	Searches included with Journals														
Am Chemical Society Publications	ACS	FT J Pub	CSET	102	45	116	263	91	207	215	513	0	0	776				
Am Institute of Physics Journals	AIP	FT J Pub	CSET	0	41	22	63	5	4	5	14	0	0	77				
America: History and Life	EBSCOHost	Bibl	CHS	393	382	379	1,154	626	631	712	1,969	0	0	3,123				
Animal Behavior Abstracts	CSA	Bibl	CAES	4	5	0	9	1	2	1	4	0	0	13				
ANTE: Abstracts in New Technologies	CSA	Bibl	CSET	1	2	11	14	1	11	7	19	0	0	33				
Aqualine	CSA	Bibl	CAES	75	39	28	142	52	47	64	163	0	0	305				
ArchiveGrid	FirstSearch (OCLC)	Bibl	CHS	Stats temp unavailable														
ArchUP	Sabinet	Bibl	CAES	106	100	94	300	42	28	16	86	0	0	386				
Art Fulltext	WilsonWeb	FT A&I	CHS	157	199	309	665	242	224	166	632	0	0	1,297				
ArtBibliographies Modern	CSA	Bibl	CHS	34	60	107	201	49	72	65	186	0	0	387				
ArticleFirst	FirstSearch (OCLC)	Bibl	Multidiscp	79	30	56	165	48	55	52	155	0	0	320				
ASFA 1: Biological Sciences and Living Re	CSA	Bibl	CAES	7	11	2	20	10	11	5	26	0	0	46				
ASFA 2: Ocean Technology, Policy and no	CSA	Bibl	CAES	3	6	2	11	6	10	3	19	0	0	30				
ASFA 3: Aquatic Pollution & Environmental	CSA	Bibl	CAES	10	11	8	29	28	22	19	69	0	0	98				
ASEA Aquaculture Abstracts	CSA	Bibl	CAES	6	10	2	18	4	11	3	18	0	0	36				

Usage statistics - By College

Report type:		College of Human Sciences (CHS)				
Reporting period:		January to June 2011				
Database title	Type	Coll/Sch	Price	Searches	FT Download	
Abstracts in Social Gerontology	Bibl	CHS	R 6,941.61	3,358		
Academic OneFile	FT A&I	CHS	R 123,465.90	11,353	3,081	
Academic Search Premier	FT A&I	CHS	R 342,666.35	40,826	27,180	
African Writers Series	FT Ebks	CHS	R 903.69	838	471	
America: History and Life	Bibl	CHS	R 25,844.15	3,123		
ArchiveGrid	Bibl	CHS	R 0.00	0		
Art Fulltext	FT A&I	CHS	R 64,389.66	1,297	1,187	
ArtBibliographies Modern	Bibl	CHS	R 34,435.12	387		
ASSIA: Applied Social Sciences Index & Abstracts	Bibl	CHS		650		
ATLA Religion DB with ATLAS Serials	FT A&I	CHS	R 23,168.60	6,529	2,007	
BBC College of Journalism	FT A&I	CHS	R 24,606.95	15	1,507	
Bible in English	FT Ebks	CHS	R 2,255.30	1	0	
Books@Ovid (Health Sciences)	FT Ebks	Multidiscp	R 38,269.74	250	101	
Brill Online Reference Online	FT Ref	CHS	R 0.00	384	1,035	
Camio	Bibl	CHS	R 0.00	0	0	
Catholic Periodical & Literature Index	Bibl	CHS	R 5,375.30	2,975		
Child Development & Adolescent Studies	Bibl	CHS	R 8,899.50	3,984		
CIAO (Columbia Information Affairs)	FT A&I	CHS	R 0.00	54	70	
CINAHL Plus with Fulltext	FT A&I	CHS	R 32,636.25	4,808	1,704	
Clase and Periodica	Bibl	CHS	R 0.00	19		
Cochrane Library	FT Ref	CHS	R 14,864.02	14	7	
Communication & Mass Media Com	FT A&I	CHS	R 45,864.46	6,604	2,107	
Communication Abstracts	Bibl	CHS	R 28,855.60	4,204		
CSA Linguistics & Language Behavior Abstr	Bibl	CHS	R 20,136.36	1,231	0	
CSA Social Services Abstracts	Bibl	CHS	R 0.00	1,102		
CSA Sociological Abstracts	Bibl	CHS	R 50,949.39	1,336		
CSA Worldwide Political Science Database	Bibl	CHS		642		
Custom Newspapers: South Africa	FT J Pub	CHS	R 42,326.02	1,374	258	
Electronic Enlightenment	FT A&I	CHS	R 41,920.97	0	46	
ERIC (via CSA)	Bibl	CHS	R 0.00	1,514		

By type of resource

Report type:		Publishers Journal Collections usage statistics					
Reporting period:		January to June 2011					
Database title	Publisher	Type	Coll/Sch	Price	Searches	FT Downloads	
ACM Journals	ACM	FT J Pub	CSET	R 64,088.36	3,309	871	
Am Chem Soc Publications Archive	ACS	FT J Pub	CSET		0	1,182	
Am Chemical Society Publications	ACS	FT J Pub	CSET	R 223,039.62	776	0	
Am Institute of Physics Journals	AIP	FT J Pub	CSET	R 0.00	77	262	
BillTracker	SA Gov Printer	FT J Pub	Law	R 0.00	3,556	0	
Brill Online Journals	Brill	FT J Pub	Multidiscp	R 74,999.89	0	515	
Cambridge Journals Online	Cambridge Univ Press	FT J Pub	Multidiscp	R 0.00	1,917	2,428	
Custom Newspapers: South Africa	Independent Newspapers	FT J Pub	CHS	R 42,326.02	1,374	258	
Daily law reports	Juta	FT J Pub	Law	R 10,365.64	8,762		
EIU Country Reports	EIU	FT J Pub	CEMS	R 219,427.20	0	3,239	
Emerald Journals Archive	Emerald	FT J Pub	Multidiscp	R 0.00	0	0	
Emerald Journals Current	Emerald	FT J Pub	Multidiscp	R 249,731.69	29,495	29,496	
Financial Times Historical Archive	Financial Times	GaleGroup	FT J Pub	R 247,488.05	529	73	
Government Gazettes	SA Gov Printer	FT J Pub	Law	R 0.00	10,026		
IEEE Xplore	IEEE	FT J Pub	CSET	R 395,423.44	6,895	2,089	
InformaWorld	Taylor & Francis	FT J Pub	Multidiscp	R 134,546.45	6,118	10,870	
Ingenta	Ingenta	FT J Pub	Multidiscp	R 0.00	549	714	
Institute of Physics Science Journals	Institute of Physics	FT J Pub	CSET	R 380,598.52	0	550	
JSTOR	Multi	FT J Pub	Multidiscp	R 0.00	25,628	52,018	
LexisNexis South African law database	LexisNexis	FT J Pub	CLAW	R 0.00		85,430	
Lippencott, Wilkens & Williams Journals	Ovid	FT J Pub	CHS	R 145,525.64	257	130	
MaryAnn Liebert Online Journals	Mary Ann Liebert	FT J Pub	CHS	R 0.00	19	75	
Netlaw	SA Gov Printer	FT J Pub	Law	R 0.00	4,094		
Oxford University Press Journals	Oxford Univ Press	FT J Pub	Multidiscp	R 9,130.23	341	3,516	
Parliamentary Bills	SA Gov Printer	FT J Pub	Law	R 0.00	3,522		
Policy Documents	SA Gov Printer	FT J Pub	Law	R 0.00	3,460		
Project MUSE	Multi Univ Presses	FT J Pub	CHS	R 167,506.76	966	3,083	
Provincial Gazettes	SA Gov Printer	FT J Pub	Law	R 0.00	3,826		
PsycArticles	American Psychological Ass	FT J Pub	CHS	R 188,667.83	3,659	3,501	
PsycCritiques	American Psychological Ass	FT J Pub	CHS	R 8,009.55	8,837	134	

By database title:

* Cost per search &

* Cost per FT download

Cumulative Year to Date: January - June 2011

	Provider	Type	Colleg	Price	Searches	Cost per search	Full-text retrieval	Cost per FT retrieval
2	ProQuest	FT A&I	CEMS		41,043	R 0.00	33,719	R 0.00
4	EBSCOHost	Bibl	CHS	R 6,941.61	3,358	R 2.07		
5	Academic OneFile	FT A&I	CHS	R 123,465.90	11,353	R 9.96	3,081	R 32.53
6	Academic Search Premier	FT A&I	CHS	R 342,666.35	40,826	R 2.86	27,180	R 5.59
7	AccessScience	FT Ref	CSET	R 38,573.00	1,028	R 1.74	1,077	R 1.74
8	Accounting & Tax FT with Standards	FT A&I	CEMS	R 103,341.70	18,205	R 5.68	598	R 172.81
9	ACM Journals	FT J Pub	CSET	R 64,088.36	3,309	R 19.37	871	R 73.58
10	Advanced Polymers Abstracts	Bibl	CSET		4			
11	Aerospace & High Technology Database	Bibl	CSET		60			
12	African Writers Series	FT Ebks	CHS	R 903.69	838	R 1.08	471	R 1.92
13	Africa-Wide NiPAD	Bibl	Multidiscp	R 52,656.56	13,047	R 4.04		
14	Agricola (CSA)	Bibl	CAES		267			
15	Agricola (EBSCOHost)	Bibl	CAES		1,115	R 0.00		
16	Algology, Mycology and Protozoology Abstracts	Bibl	CAES		29			
17	Aluminium Industry Abstracts	Bibl	CSET		4			
18	Am Chem Soc Publications	FT J Pub	CSET	R 223,039.62	0		1,182	R 188.70
19	Am Chem Soc Publications Archive	FT J Pub	CSET		776		0	
20	Am Institute of Physics Journals	FT J Pub	CSET		77		262	R 0.00
21	America: History and Life	Bibl	CHS	R 25,844.15	3,123	R 8.28		
22	Animal Behavior Abstracts	Bibl	CAES		13			
23	ANTE: Abstracts in New Technologies & Engineering	Bibl	CSET		33			
24	Aqualine	Bibl	CAES		305			
25	ArchiveGrid	Bibl	CHS		0			
26	ArchUP	Bibl	CAES		386			
27	Art Fulltext	FT A&I	CHS	R 64,389.66	1,297	R 49.65	1,187	R 54.25
28	ArtBibliographies Modern	Bibl	CHS	R 34,435.12	387	R 88.98		
29	ArticleFirst	Bibl	Multidiscp		320			
30	ASFA 1: Biological Sciences and Living Resources	Bibl	CAES		46			
31	ASFA 2: Ocean Technology, Policy and non-Living Res	Bibl	CAES		30			
32	ASFA 3: Aquatic Pollution & Environmental Quality	Bibl	CAES		98			
33	ASFA Aquaculture Abstracts	Bibl	CAES		36			
34	ASFA Aquatic Sciences & Fisheries Abstracts	Bibl	CAES		37			
35	ASFA Marine Biotechnology Abstracts	Bibl	CAES		197			
36	ASSIA: Applied Social Sciences Index & Abstracts	Bibl	CHS		650			
37	ATLA Religion DB + ATLAS Serials	FT A&I	CHS	R 23,168.60	6,529	R 3.55	2,007	R 11.54
38	Bacteriology Abstracts (Microbiology B)	Bibl	CAES		56			
39	BBC College of Journalism	FT A&I	CHS	R 24,606.95	15		1,507	
40	Berg Fashion Library	FT A&I	CAES		6		46	
41	Bible in English	FT Ebks	CHS	R 2,255.30	1	R 2,255.30	0	R 0.00
42	BillTracker	FT J Pub	CLaw		3,556	R 0.00		
43	Biochemistry Abstracts 1	Bibl	CAES		6			
44	Biochemistry Abstracts 3	Bibl	CAES		5			
45	Biological Sciences	Bibl	CAES		237			

Top 100 titles - Journals and E-books

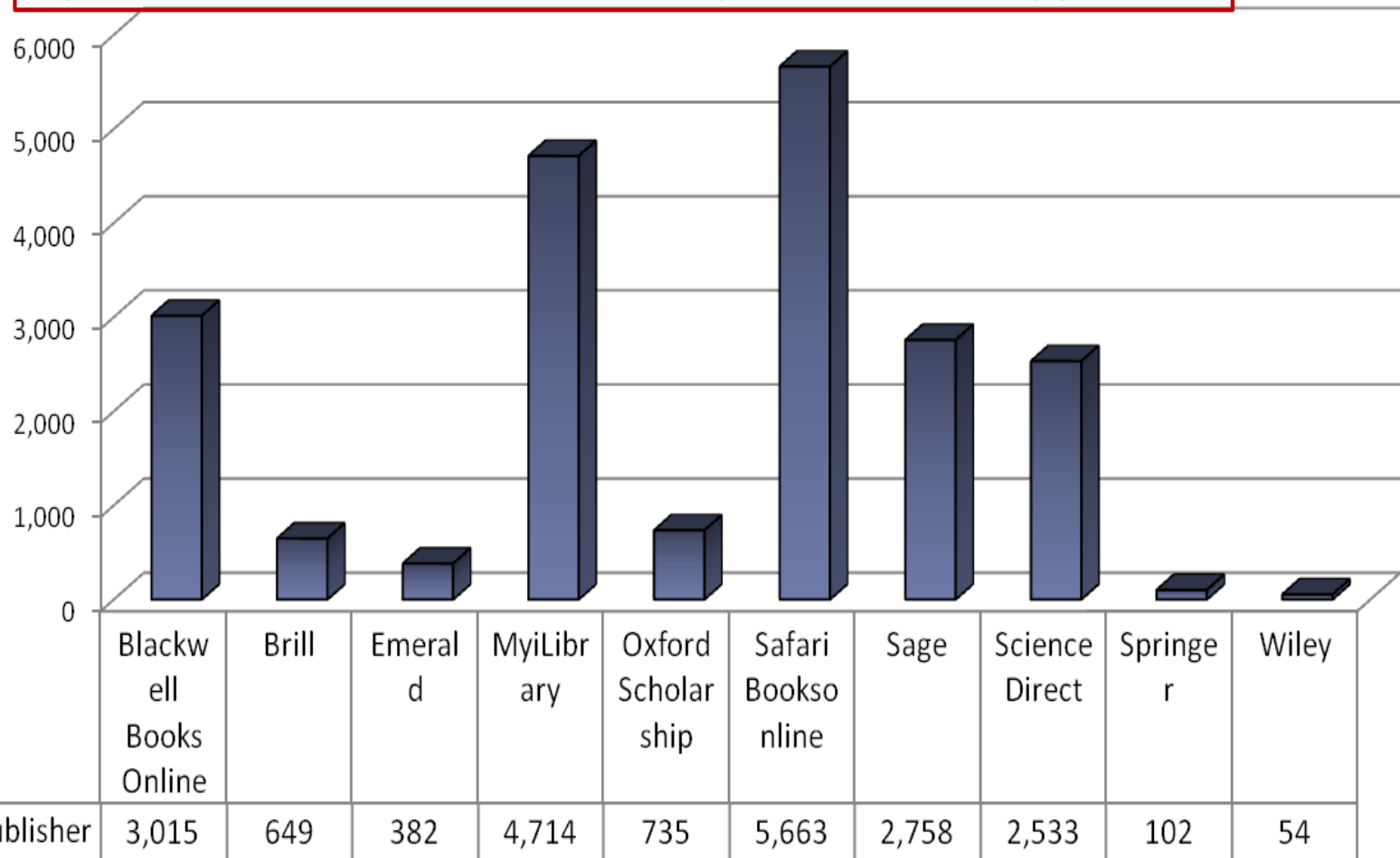
Highs and Lows of e-resources usage stats January to June 2011						
A	B	C	D	E	F	G
The top 100 used journals January to June 2011			The top 100 used e-books January to June 2011			
Journal Title	Collection Platform	Full text articles used	Book Title	Collection Platform	Full text chapters used	
The American Journal Of Psychiatry	ProQuest	8,324	The Blackwell Encyclopedia of Management	Blackwell Books Or	2,696	
Leadership Excellence	ProQuest	3,433	Qualitative Research from Start to Finish	MyiLibrary	1,444	
Harvard Business Review	EBSCOhost	3,233	Encyclopedia of Social Science Research Methods	Sage	1,109	
South African Journal Of Psychology	EBSCOhost	2,560	Organizational Culture and Leadership, Fourth Edition	Safari Booksonline	787	
International Journal of Project Management	ScienceDirect	1,957	Interview Skills for Managers—Management Development	Safari Booksonline	679	
The Leadership Quarterly	ScienceDirect	1,595	The Fundamentals of Marketing	Safari Booksonline	676	
Computers & Security	ScienceDirect	1,288	Introducing Leadership	Safari Booksonline	658	
Information & Management	ScienceDirect	909	Python® Programming for the Absolute Beginner, Third Edition	Safari Booksonline	605	
Computers & Education	ScienceDirect	890	Effective Performance Appraisals	Safari Booksonline	503	
Journal Of Psychosocial Nursing & Mental Health Servi	ProQuest	802	Interviewing Skills	Safari Booksonline	487	
Journal Of Business Ethics	EBSCOhost	801	Business and Competitive Analysis: Effective Application of New and	Safari Booksonline	449	
World Development	ScienceDirect	794	Interviewing Skills	Safari Booksonline	410	
Journal of Vocational Behavior	ScienceDirect	755	Managing People	Safari Booksonline	409	
Applied Psychology: An International Review/Psycholo	EBSCOhost	676	SAGE Encyclopedia of Qualitative Research Methods	Sage	366	
Strategic Management Journal	WileyOnline	666	Encyclopedia of Social Problems	Sage	359	
Academy Of Management Review	EBSCOhost	654	Fortune at the Bottom of the Pyramid, The: Eradicating Poverty Throug	MyiLibrary	310	
Journal of Business Research	ScienceDirect	652	Strategic Management (Concepts And Cases)	MyiLibrary	282	
International Journal Of Human Resource Management	EBSCOhost	627	Aristotle, Adam Smith and Karl Marx	MyiLibrary	278	
The Business Review, Cambridge	ProQuest	620	Carrots and Sticks Don't Work : Build a Culture of Employee Engagemen	MyiLibrary	257	
Journal Of Physical Education, Recreation & Dance	ProQuest	587	Risk-Based Auditing	MyiLibrary	240	
Annals of Tourism Research	ScienceDirect	580	Planning and Transformation: Learning from the Post-Apartheid Exper	MyiLibrary	228	
The Journal of Strategic Information Systems	ScienceDirect	562	Encyclopedia of Case Study Research	Sage	219	
Journal Of American Academy Of Business, Cambridg	ProQuest	561	Africa Yearbook 2004 (ayb) + Africa Yearbook 2005 (ayb2005) + Afr	Brill	218	
Habitat International	ScienceDirect	549	Project Management, Planning and Control (Fifth Edition)	ScienceDirect	215	
Academy Of Management Journal	EBSCOhost	548	Encyclopedia of the Solar System (Second Edition)	ScienceDirect	177	
SA Jnl of Industrial Psychology	SA E-Publications	545	Advances in Global Leadership (Volume 6), 2011	Emerald	172	
Mit Sloan Management Review	ProQuest	538	Essentials of Marketing Management	MyiLibrary	171	
Support For Learning	EBSCOhost	526	Encyclopedia of Survey Research Methods	Sage	167	
European Management Journal	ScienceDirect	524	New Rules of Green Marketing, The	MyiLibrary	162	
Project Management Journal	EBSCOhost	523	ISO 14001 Environmental Certification Step by Step	ScienceDirect	156	
Without Prejudice	SA E-Publications	516	The Psychology Research Handbook	Sage	155	
Journal of Anxiety Disorders	ScienceDirect	515	The Brill Dictionary of Religion (bdr)	Brill	149	
Child Abuse Review	EBSCOhost	509	Complete Project Management Office Handbook, The, FSI International	Myi library	138	

E-Books Usage Statistics

	A	B	C	D	E	F	G	H
1	Report type:	E-Book Collections usage statistics						
2	Reporting period:	January to June 2011						
3		<u>E-Books</u>						
4		<u>Top 100 E-Books</u>						
5		<u>Blackwell Reference</u>						
6		<u>Brill E-Books</u>						
7		<u>Cambridge E-Books</u>						
8		<u>CRC Press</u>						
9		<u>Credo Reference</u>						
10		<u>Emerald E-Books</u>						
11		<u>Gale Reference Library</u>						
12		<u>Informa Healthcare</u>						
13		<u>Margan & Claypool</u>						
14		<u>MyiLibrary</u>						
15		<u>OECD</u>						
16		<u>Oxford Handbooks</u>						
17		<u>Oxford Scholarship</u>						
18		<u>Palgrave</u>						
19		<u>Royal Society of Chemistry</u>						
20		<u>Safari Books Online</u>						
21		<u>Sage Reference</u>						
22		<u>ScienceDirect E-Books</u>						
23		<u>Springer</u>						
24		<u>Wiley E-Books</u>						
25		<u>Walter de Gruyter E-Books</u>						
26		<u>WorldBank</u>						
27								
28								
29								
30								

Contents E-Bks Top 100 Blackwell Reference Brill Cambridge E-books CRC F

Top 100 E-books Jan - June 2011: FT chapter downloads by publisher



- AccessScience (McGrawHill)
- ACM stats 2011
- ACS Journals 2011
- AIP Journals stats 2011
- AlexanderStreet Press 2011
- Annual Reviews 2011
- BioOne Journals 2011
- Blackwell Reference Online 2011
- Bowker Books in Print 2011
- Brill Reference titles 2011
- Business Monitor International
- CAmbridge Ebooks 2011
- Cambridge Journals 2011
- Chadwyck Healy databases 2011
- CIAO 2011
- CRCPress stats 2011
- Credo reference 2011
- CSA database stats 2011
- Cumulative usage stats 2011
- Dialog stats 2011
- EBSCOhost database stats 2011
- EIU 2011
- Emerald 2011
- Gale databases stats 2011
- HeinOnline 2011
- IEEE stats 2011
- Informa Healthcare 2011
- Informaworld 2011
- Informit databases 2011
- Ingenta 2011
- IOP Science 2011
- ISI Web of Knowledge 2011
- JSTOR usage stats 2011
- Justis database 2011
- Juta Dalro stats 2011
- LexisNexis intranet 2011
- LexisNexis Academic 2011
- Mary Ann Liebert Journals 2011
- MathSciNet 2011
- MLA Journals 2011
- Morgan and Claypool 2011
- MyILibrary 2011
- NetLibrary 2011
- Nielsen Bookdata
- OCLC FirstSearch 2011
- OECD ILibrary
- Ovid stats 2011
- Oxford UP Journals 2011
- Oxford UP Reference titles 2011
- Palgrave Connect Ebooks 2011
- Palgrave reference 2011
- ProjectMUSE 2011
- Proquest databases stats 2011
- Referex EI stats 2011
- Refworks 2011
- Royal Society of Chemistry 2011
- Sabinet 2011
- Safari Books 2011
- Sage Online Journals 2011
- Sage reference titles 2011
- Scholarlystats 2011
- Science Magazine 2011
- ScienceDirect and Scopus 2011
- SciFinderScholar 2011
- SerialsSolutions 2011
- Springerlink 2011
- Swets Allsearch 2011
- Taylor & Francis reference 2011
- Thieme Journals 2011
- Ulamis 2011
- Walter de Gruyter Reference Global stats 2011
- WAM stats 2011
- WestLaw 2011
- Wiley 2011
- Wilson databases 2011
- WorldBank 2011
- Dalro usage request.xls

Usage stats folders

E-resources usage statistics available on Library Intranet

e-connect home > intranets > library > main navigation > library documents and projects > library statistics

Library

Main navigation | Client Services | IR Content Management | IR Distribution | Library Corporate Services |

Library statistics

<p><u>E-Resources usage statistics</u></p> <p>General summary on the usage of E-Resources</p>	<ul style="list-style-type: none"> • E-resources usage statistics 2010 Complete (xls) • E-resources usage statistics Jan to Jun 2011: Complete (xls) • E-resources usage statistics Jan to Jun 2011: Summary (xls) <p><u>E-books usage statistics</u></p> <ul style="list-style-type: none"> • E-books usage statistics by publisher: Jan - June 2011 (xls) <p><u>College of law</u></p> <ul style="list-style-type: none"> • Justis Unisa usage report - Feb - Jul 2011 (pdf) • LexisNexis usage: Mar - Jun 2011 (pdf) • MyLexisNexis internet and intranet statistics - June 2011 (xls)
<p><u>RFID circulation statistics</u></p> <p>Comparison of desk and RFID circulation for May 2011</p>	<ul style="list-style-type: none"> • RFID circulation statistics August 2011 (ppt) • RFID circulation statistics July 2011 (ppt) • RFID circulation statistics June 2011 (ppt) • RFID circulation May 2011 (ppt)
<p><u>Unisa Institutional Repository usage and growth statistics</u></p> <p>Detailed statistics about growth and usage of various colleges, departments, collections and even individual items are also captured and can be obtained from Ansie van der Westhuizen</p>	<ul style="list-style-type: none"> • UnisaIR statistical overview January - May 2011 (xls) • UnisaIR comparative statistics January 2010 - May 2011 (ppt)
<p><u>Google analytics Reports</u></p> <p>Report fields description (doc)</p> <p>Web products usage reports for AirPac for Smartphone, Millennium and Encore</p>	<p><u>Airpac for smartphones</u></p> <p>Content depth Depth of visit Geomap report - City Geomap report - Country</p>

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LIBRARY SERVICE CHARTER

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Usage Statistics – the future

- ARL E-Metrics: Measurement of Electronic Resources
 - StatsQUAL project of the ARL (<http://www.arl.org/stats/initiatives/index.html>)
 - Connection between use and institutional outcomes
- ROI (Return on Investment) studies
 - Demonstrate the economic value of the library and its resources to the institution as a whole;
- LibValue Project (<http://libvalue.cci.utk.edu/>)
 - Provides the means to do a cost/benefit analysis of the role of the academic library in which they contribute to achieving the university's strategic goals.

He uses statistics as a drunken man uses lampposts –
For support rather than for illumination

Andrew Lang