Library E-resources Usage Reporting

Dorette Snyman
Collection Developer: Commercial E-Resources

Library Technology Event, 23 Sept 2011
It is the mark of a truly intelligent person to be moved by statistics

George Bernard Shaw
Why are the e-resources statistics important?
Access to FT e-journals for Unisa staff & students
Are our e-resources used? Tracking trends

Consistently upwards

**Growth: Searches done**

<table>
<thead>
<tr>
<th>Year (June)</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Searches</td>
<td>1,088,04</td>
<td>1,154,91</td>
<td>1,465,80</td>
<td>1,658,64</td>
<td>1,157,18</td>
</tr>
</tbody>
</table>

**Growth: Full Text articles used**

<table>
<thead>
<tr>
<th>Year (June)</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Text</td>
<td>426,941</td>
<td>459,359</td>
<td>540,362</td>
<td>871,384</td>
<td>585,056</td>
</tr>
</tbody>
</table>
Are our e-resources used? Tracking usage trends during the year

**Number of searches from 2009 - June 2011**

<table>
<thead>
<tr>
<th></th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>70,692</td>
<td>99,562</td>
<td>142,467</td>
<td>135,669</td>
<td>153,354</td>
<td>149,010</td>
<td>165,832</td>
<td>143,426</td>
<td>129,468</td>
<td>110,005</td>
<td>94,755</td>
<td>71,561</td>
</tr>
<tr>
<td>2010</td>
<td>103,311</td>
<td>141,133</td>
<td>207,247</td>
<td>170,207</td>
<td>198,197</td>
<td>156,034</td>
<td>162,716</td>
<td>155,504</td>
<td>118,654</td>
<td>87,117</td>
<td>96,121</td>
<td>62,408</td>
</tr>
<tr>
<td>2011</td>
<td>126,538</td>
<td>167,043</td>
<td>208,042</td>
<td>238,282</td>
<td>230,222</td>
<td>187,061</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Number of full-text requests & downloads from 2009 to June 2011**

<table>
<thead>
<tr>
<th></th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>27,669</td>
<td>40,038</td>
<td>59,231</td>
<td>56,800</td>
<td>52,998</td>
<td>50,096</td>
<td>58,170</td>
<td>45,071</td>
<td>41,114</td>
<td>40,513</td>
<td>37,647</td>
<td>31,015</td>
</tr>
<tr>
<td>2010</td>
<td>48,759</td>
<td>76,334</td>
<td>93,293</td>
<td>77,545</td>
<td>88,000</td>
<td>86,743</td>
<td>86,861</td>
<td>84,793</td>
<td>75,648</td>
<td>62,961</td>
<td>56,982</td>
<td>33,465</td>
</tr>
<tr>
<td>2011</td>
<td>68,192</td>
<td>89,516</td>
<td>110,336</td>
<td>117,986</td>
<td>103,927</td>
<td>95,099</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Cost per unit?

### Cost of searches and FT downloads

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of searches</td>
<td>R 77.37</td>
<td>R 99.31</td>
<td>R 23.31</td>
</tr>
<tr>
<td>Cost of full-text downloads</td>
<td>R 96.14</td>
<td>R 140.60</td>
<td>R 46.11</td>
</tr>
</tbody>
</table>
Highest used? Indication of subject area? Low use?

**Top 10 e-resources by searches done June 2011**

- Unisa Library E-Journal Finder: 140,967
- SA e-Publications: 140,362
- Business Source Complete: 41,334
- ABI/Inform Global: 41,043
- Academic Search Premier: 40,826
- Dissertations & Theses with FT: 31,511
- Emerald Current Journals: 29,405
- JSTOR: 25,628
- ScienceDirect Online Journals: 25,470
- ProQuest Psychology Journals: 20,805

**Top 10 e-resources by full text article downloads June 2011**

- LexisNexis South African law database: 85,430
- ScienceDirect Online Journals: 59,535
- JSTOR: 52,018
- ABI/Inform Global: 33,719
- Business Source Complete: 31,504
- Sage Online Journals: 30,244
- Emerald Journals Current: 29,496
- Academic Search Premier: 27,180
- Safari Books Online: 24,128
- HeinOnline: 19,851
Comparison of use by resources by college

Use by college Jan to June 2011

<table>
<thead>
<tr>
<th>College</th>
<th>Searches</th>
<th>Fulltext downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAES</td>
<td>94,965</td>
<td>2,034</td>
</tr>
<tr>
<td>CEMS</td>
<td>128,360</td>
<td>71,161</td>
</tr>
<tr>
<td>CHS</td>
<td>309,737</td>
<td>123,017</td>
</tr>
<tr>
<td>Claw</td>
<td>67,273</td>
<td>110,079</td>
</tr>
<tr>
<td>CSET</td>
<td>25,278</td>
<td>9,324</td>
</tr>
<tr>
<td>Multidisciplinary</td>
<td>531,574</td>
<td>269,441</td>
</tr>
</tbody>
</table>
Resources by college - % comparison

Fulltext downloads by college Jan to June 2011
What use?

• Track the general use of e-resource titles
• Calculate the cost: price / search or FT use
• High use:
  – Subject areas in demand
  – Best platform or interface
• Low use resources:
  – Training & Marketing
  – Content does not meet collection development criteria?
  – Possible problem with access
  – Candidate for cancellation?
Standards of usage reporting

“Numbers are like people, torture them enough and they will tell you anything.” - Unknown

- **COUNTER** = Counting Online Usage of Networked Electronic Resources ([http://www.projectcounter.org/](http://www.projectcounter.org/))
- COUNTER Complaint = Standardized, defined & auditable
- Journal reports & Book reports
- Reports: searches, sessions, FT, denials, section use (books)
- **SUSHI** = Standardized Usage Statistics Harvesting Initiative
- Commercial E-resources statistics platforms
  - ScholarlyStats, 360 Counter, Google Analytics
## Usage Reports

Welcome Dorette Snyman | Logout

Date Run: 15-Jul-2011

### COUNTER Reports

<table>
<thead>
<tr>
<th>Report Type</th>
<th>Description</th>
<th>CSV</th>
<th>XML</th>
</tr>
</thead>
<tbody>
<tr>
<td>COUNTER Journal Report 1</td>
<td>Full-Text Article Requests by Journal Title, Platform and Month</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COUNTER Journal Report 2</td>
<td>Turnaways by Month and Journal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COUNTER Journal Report 3</td>
<td>Number of Successful Item Requests and Turnaways by Month, Journal and Page Type</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COUNTER Journal Report 4</td>
<td>Total Searches Run by Month and Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>COUNTER Journal Report 5</td>
<td>Number of Successful Full-text Article Requests by Year and Journal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consortium Report 1</td>
<td>Number of successful full text requests by month</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Additional Reports

<table>
<thead>
<tr>
<th>Report Type</th>
<th>Description</th>
<th>CSV</th>
<th>XML</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conferences</td>
<td>Number of Successful Article Requests by Month and Conference</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Standards</td>
<td>Number of Successful Article Requests by Month and Standard</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Publisher/Platform</td>
<td>Print ISSN</td>
<td>Online ISSN</td>
<td>January</td>
</tr>
<tr>
<td>-------------------</td>
<td>-----------</td>
<td>-------------</td>
<td>---------</td>
</tr>
<tr>
<td>ab/a: Auto/Biography Studies</td>
<td>0898-9575</td>
<td>2151-7290</td>
<td>347</td>
</tr>
<tr>
<td>Advertising &amp; Society Review</td>
<td>1534-7311</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>African American Review</td>
<td>1062-4783</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>African Conflict &amp; Peacebuilding</td>
<td>2156-695X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>African Studies Review</td>
<td>1565-216X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Aleph: Historical Studies in Science</td>
<td>1565-5423</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Annals of the Deaf</td>
<td>1543-0375</td>
<td></td>
<td>25</td>
</tr>
<tr>
<td>American Book Review</td>
<td>0149-9408</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>American Imago</td>
<td>1086-7951</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The American Indian Quarterly</td>
<td>1534-1828</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Jewish History</td>
<td>1086-3141</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>The American Journal of Bioethics</td>
<td>1536-0075</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>American Journal of Mathematics</td>
<td>1080-6377</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Journal of Philology</td>
<td>1086-3168</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Journal of Theology &amp; Culture</td>
<td>1468-4365</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Literary History</td>
<td>1540-3084</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Literary Realism</td>
<td>1540-5103</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Literary Scholarship</td>
<td>1527-2125</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>American Literature</td>
<td>1527-2117</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Music</td>
<td>1495-2349</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Periodicals: A Journal of the Arts &amp; Humanities</td>
<td>1054-7479</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Quarterly</td>
<td>1548-4238</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Speech</td>
<td>1527-2133</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>American Studies</td>
<td>1527-6586</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The Americas</td>
<td>1533-6247</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>An Sionnach: A Journal of Literature &amp; Culture</td>
<td>1554-8953</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Anthropological Linguistics</td>
<td>1444-6535</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Art Journal</td>
<td>1054-454X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Art News</td>
<td>0004-4072</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Arts Journal</td>
<td>1054-454X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Arts Magazine</td>
<td>0004-4072</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The Arts &amp; Humanities</td>
<td>1054-454X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The Art Newspaper</td>
<td>0004-4072</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Art Bulletin</td>
<td>1054-454X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The Art Journal</td>
<td>0004-4072</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Art News</td>
<td>1054-454X</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>The Art Newspaper</td>
<td>0004-4072</td>
<td></td>
<td>0</td>
</tr>
</tbody>
</table>
informaworld usage statistics

Dear Dorette Snyman,

We have been conducting an internal audit of the migration of usage statistics from informaworld to Taylor & Francis Online to check for anomalies and, whilst the vast majority of users’ statistics have been transferred seamlessly, we have identified a few areas that need some attention and wanted to make you aware of these.

If you have any questions or concerns about the migrated reports for your institution, please do contact support@tandfonline.com and we will be delighted to help.

I have summarised what our own audit has pinpointed, along with answers to questions we have received in recent weeks from customers:

**Where can I find informaworld usage statistics?**
Within the usage reports area of the administration section on Taylor & Francis Online, there is hyperlinked text on the page that reads “Download COUNTER Legacy Reports”. By clicking on this you will be able to download a .zip file of informaworld usage up to June 25th 2011 (the date on which we migrated). Statistics from June 26th to the end of August 2011 are in a separate report as they relate to Taylor & Francis Online.

**What has been transferred?**
We have currently made available all informaworld reports that had previously been requested from informaworld prior to launch. This does mean that there may be some gaps in customers’ 2011 data if they had not previously requested reports.
Collecting the usage statistics

- Tracking 342 e-resource titles
- Quarterly reports - Library Intranet, Milestones report
- Reports for Library Senate Committee, College Boards
- Reports & information on request
- Problems:
  - Vendors not COUNTER complaint eg. Sabinet
  - E-resources without usage stats reports eg. Juta CD’s
  - Technical problems on administrators web sites eg. ACM Journals
  - Platform upgrades & migrations, eg T&F Journals, Wiley
<table>
<thead>
<tr>
<th>Database title</th>
<th>Provider</th>
<th>Type</th>
<th>Coll/Sc</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Subto</th>
<th>Ap</th>
<th>May</th>
<th>Jun</th>
<th>Subto</th>
<th>Year to Date TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABI/Inform Global</td>
<td>ProQuest</td>
<td>FT &amp;I</td>
<td>CEMS</td>
<td>1,970</td>
<td>3,309</td>
<td>8,845</td>
<td>14,124</td>
<td>11,537</td>
<td>9,010</td>
<td>6,372</td>
<td>26,919</td>
<td>41,043</td>
</tr>
<tr>
<td>Abstracts in Social Gerontology</td>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>CHS</td>
<td>358</td>
<td>402</td>
<td>601</td>
<td>1,361</td>
<td>635</td>
<td>742</td>
<td>620</td>
<td>1,997</td>
<td>3,358</td>
</tr>
<tr>
<td>Academic OneFile</td>
<td>GaleGroup</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>1,016</td>
<td>1,182</td>
<td>2,485</td>
<td>4,683</td>
<td>2,318</td>
<td>2,328</td>
<td>2,024</td>
<td>6,670</td>
<td>11,353</td>
</tr>
<tr>
<td>Academic Search Premier</td>
<td>EBSCOHost</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>4,718</td>
<td>6,170</td>
<td>7,141</td>
<td>18,029</td>
<td>8,108</td>
<td>7,324</td>
<td>10,957</td>
<td>22,797</td>
<td>40,826</td>
</tr>
<tr>
<td>AccessScience</td>
<td>McGraw-Hill</td>
<td>FT Ref</td>
<td>CSET</td>
<td>73</td>
<td>147</td>
<td>178</td>
<td>398</td>
<td>219</td>
<td>227</td>
<td>184</td>
<td>630</td>
<td>1,028</td>
</tr>
<tr>
<td>Accounting &amp; Tax FT with Standards</td>
<td>ProQuest</td>
<td>FT &amp;I</td>
<td>CEMS</td>
<td>1,946</td>
<td>2,119</td>
<td>3,183</td>
<td>7,248</td>
<td>4,323</td>
<td>3,917</td>
<td>2,808</td>
<td>10,957</td>
<td>18,205</td>
</tr>
<tr>
<td>ACM Journals</td>
<td>ACM</td>
<td>FT J Pub</td>
<td></td>
<td>794</td>
<td>308</td>
<td>401</td>
<td>1,503</td>
<td>594</td>
<td>1,212</td>
<td>1,806</td>
<td>3,309</td>
<td>4,035</td>
</tr>
<tr>
<td>Advanced Polymers Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Aerospace &amp; High Technology Database</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>6</td>
<td>3</td>
<td>15</td>
<td>24</td>
<td>0</td>
<td>26</td>
<td>10</td>
<td>36</td>
<td>0</td>
</tr>
<tr>
<td>African Writers Series</td>
<td>ProQuest</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>195</td>
<td>70</td>
<td>218</td>
<td>487</td>
<td>56</td>
<td>159</td>
<td>351</td>
<td>0</td>
<td>838</td>
</tr>
<tr>
<td>Africa-Wide NIPAD</td>
<td>EBSCOHost</td>
<td>Multidiscp</td>
<td></td>
<td>1,420</td>
<td>2,094</td>
<td>2,298</td>
<td>5,812</td>
<td>2,189</td>
<td>2,476</td>
<td>2,570</td>
<td>7,235</td>
<td>13,047</td>
</tr>
<tr>
<td>Agricola</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>322</td>
<td>354</td>
<td>439</td>
<td>1,115</td>
<td>0</td>
<td>51</td>
<td>60</td>
<td>158</td>
<td>0</td>
</tr>
<tr>
<td>Agricola (CSA)</td>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>Multidiscp</td>
<td>10</td>
<td>52</td>
<td>47</td>
<td>109</td>
<td>51</td>
<td>46</td>
<td>57</td>
<td>160</td>
<td>0</td>
</tr>
<tr>
<td>Allogogy, Mycology and Protozoology Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>5</td>
<td>7</td>
<td>2</td>
<td>14</td>
<td>1</td>
<td>2</td>
<td>12</td>
<td>15</td>
<td>0</td>
</tr>
<tr>
<td>Aluminium Industry Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Am Chemical Society Publ Archive</td>
<td>ACS</td>
<td>FT J Pub</td>
<td></td>
<td>102</td>
<td>45</td>
<td>116</td>
<td>263</td>
<td>91</td>
<td>207</td>
<td>215</td>
<td>513</td>
<td>0</td>
</tr>
<tr>
<td>Am Chemical Society Publications</td>
<td>ACS</td>
<td>FT J Pub</td>
<td></td>
<td>0</td>
<td>41</td>
<td>22</td>
<td>63</td>
<td>5</td>
<td>4</td>
<td>5</td>
<td>14</td>
<td>0</td>
</tr>
<tr>
<td>Am Institute of Physics Journals</td>
<td>AIP</td>
<td></td>
<td></td>
<td>393</td>
<td>382</td>
<td>379</td>
<td>1,154</td>
<td>626</td>
<td>631</td>
<td>712</td>
<td>1,989</td>
<td>0</td>
</tr>
<tr>
<td>America: History and Life</td>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>CHS</td>
<td>4</td>
<td>5</td>
<td>0</td>
<td>9</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Animal Behavior Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>1</td>
<td>2</td>
<td>11</td>
<td>14</td>
<td>1</td>
<td>11</td>
<td>7</td>
<td>19</td>
<td>0</td>
</tr>
<tr>
<td>ANTE: Abstracts in New Technologies</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>75</td>
<td>39</td>
<td>28</td>
<td>142</td>
<td>52</td>
<td>47</td>
<td>64</td>
<td>163</td>
<td>0</td>
</tr>
<tr>
<td>Aquaticine</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>50</td>
<td>70</td>
<td>80</td>
<td>180</td>
<td>28</td>
<td>40</td>
<td>72</td>
<td>154</td>
<td>0</td>
</tr>
<tr>
<td>ArchiveGrid</td>
<td>FirstSearch (OCLC)</td>
<td>Bibl</td>
<td>CHS</td>
<td>106</td>
<td>100</td>
<td>94</td>
<td>300</td>
<td>42</td>
<td>28</td>
<td>16</td>
<td>86</td>
<td>5</td>
</tr>
<tr>
<td>ArchUP</td>
<td>Sabinet</td>
<td>Bibl</td>
<td>CHS</td>
<td>157</td>
<td>199</td>
<td>309</td>
<td>665</td>
<td>242</td>
<td>224</td>
<td>166</td>
<td>632</td>
<td>0</td>
</tr>
<tr>
<td>Art Fulltext</td>
<td>WilsonWeb</td>
<td>FT &amp;I</td>
<td></td>
<td>34</td>
<td>60</td>
<td>107</td>
<td>201</td>
<td>49</td>
<td>72</td>
<td>65</td>
<td>305</td>
<td>0</td>
</tr>
<tr>
<td>Art Bibliographies Modern</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSETS</td>
<td>79</td>
<td>30</td>
<td>56</td>
<td>165</td>
<td>48</td>
<td>55</td>
<td>52</td>
<td>155</td>
<td>0</td>
</tr>
<tr>
<td>ArticleFirst</td>
<td>FirstSearch (OCLC)</td>
<td>Bibl</td>
<td>Multidiscp</td>
<td>7</td>
<td>11</td>
<td>2</td>
<td>20</td>
<td>10</td>
<td>11</td>
<td>5</td>
<td>26</td>
<td>0</td>
</tr>
<tr>
<td>ASFA 1: Biological Sciences and Living Re</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>4</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ASFA 2: Ocean Technology, Policy and nd</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>3</td>
<td>6</td>
<td>2</td>
<td>11</td>
<td>0</td>
<td>6</td>
<td>3</td>
<td>10</td>
<td>0</td>
</tr>
<tr>
<td>ASFA 3: Aquatic Pollution &amp; Environmental</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>10</td>
<td>10</td>
<td>8</td>
<td>18</td>
<td>18</td>
<td>4</td>
<td>11</td>
<td>3</td>
<td>36</td>
</tr>
<tr>
<td>ASFA Aquaculture Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>6</td>
<td>10</td>
<td>8</td>
<td>18</td>
<td>18</td>
<td>4</td>
<td>11</td>
<td>3</td>
<td>36</td>
</tr>
<tr>
<td>Database title</td>
<td>Type</td>
<td>Coll/Sch</td>
<td>Price</td>
<td>Searches</td>
<td>FT Download</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>----------------------------------------------------------</td>
<td>--------</td>
<td>----------</td>
<td>------------</td>
<td>----------</td>
<td>-------------</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abstracts in Social Gerontology</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 6,941.61</td>
<td>3,358</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Academic OneFile</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 123,465.90</td>
<td>11,353</td>
<td>3,081</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Academic Search Premier</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 342,666.35</td>
<td>40,826</td>
<td>27,180</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>African Writers Series</td>
<td>FT Ebks</td>
<td>CHS</td>
<td>R 903.69</td>
<td>838</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>America: History and Life</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 25,844.15</td>
<td>3,123</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ArchiveGrid</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 0.00</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Art Fulltext</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 64,389.66</td>
<td>1,297</td>
<td>1,187</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Artbibliographies Modern</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 34,435.12</td>
<td>387</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASSIA: Applied Social Sciences Index &amp; Abstracts</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 650</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATLA Religion DB with ATLAS Serials</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 23,168.60</td>
<td>6,529</td>
<td>2,007</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BBC College of Journalism</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 24,606.95</td>
<td>15</td>
<td>1,507</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bible in English</td>
<td>FT Ebks</td>
<td>CHS</td>
<td>R 2,255.00</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Books@Ovid (Health Sciences)</td>
<td>FT Ebks</td>
<td>Multidiscp</td>
<td>R 38,269.74</td>
<td>250</td>
<td>101</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brill Online Reference Online</td>
<td>FT Ref</td>
<td>CHS</td>
<td>R 0.00</td>
<td>384</td>
<td>1,035</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Camio</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 0.00</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Catholic Periodical &amp; Literature Index</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 5,375.30</td>
<td>2,975</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child Development &amp; Adolescent Studies</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 8,899.50</td>
<td>3,984</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CIAO (Columbia Information Affairs)</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 0.00</td>
<td>54</td>
<td>70</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CINAHL Plus with Fulltext</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 32,636.25</td>
<td>4,808</td>
<td>1,704</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Class &amp; Periodica</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 0.00</td>
<td>19</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cochrane Library</td>
<td>FT Ref</td>
<td>CHS</td>
<td>R 14,864.02</td>
<td>14</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Communication &amp; Mass Media Com</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 45,864.46</td>
<td>6,604</td>
<td>2,107</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Communication Abstracts</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 28,855.60</td>
<td>4,204</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CSA Linguistics &amp; Language Behavior Abstracts</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 20,136.36</td>
<td>1,231</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CSA Social Sciences Abstracts</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 1,102</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CSA Sociological Abstracts</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 50,949.39</td>
<td>1,336</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CSA Worldwide Political Science Database</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 642</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Custom Newspapers: South Africa</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 42,326.02</td>
<td>1,374</td>
<td>258</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electronic Enlightenment</td>
<td>FT A&amp;I</td>
<td>CHS</td>
<td>R 41,920.97</td>
<td>0</td>
<td>46</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ERIC (via CSA)</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 0.00</td>
<td>1,514</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Report type:

Publisher's Journal Collections usage statistics

#### Reporting period:

January to June 2011

<table>
<thead>
<tr>
<th>Database title</th>
<th>Publisher</th>
<th>Type</th>
<th>Coll/Sch</th>
<th>Price</th>
<th>Searches</th>
<th>FT Downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACM Journals</td>
<td>ACM</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 64,088.36</td>
<td>3,309</td>
<td>871</td>
</tr>
<tr>
<td>Am Chem Soc Publications Archive</td>
<td>ACS</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 223,039.62</td>
<td>776</td>
<td>0</td>
</tr>
<tr>
<td>Am Chemical Society Publications</td>
<td>ACS</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 64,088.36</td>
<td>3,309</td>
<td>871</td>
</tr>
<tr>
<td>Am Institute of Physics Journals</td>
<td>AIP</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 0.00</td>
<td>77</td>
<td>262</td>
</tr>
<tr>
<td>BillTracker</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>3,556</td>
<td>0</td>
</tr>
<tr>
<td>Brill Online Journals</td>
<td>Brill</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 74,999.89</td>
<td>0</td>
<td>515</td>
</tr>
<tr>
<td>Cambridge Journals Online</td>
<td>Cambridge Univ Press</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 0.00</td>
<td>1,917</td>
<td>2,428</td>
</tr>
<tr>
<td>Custom Newspapers: South Africa</td>
<td>Independent Newspapers</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 42,326.02</td>
<td>1,374</td>
<td>258</td>
</tr>
<tr>
<td>Daily Law reports</td>
<td>Juta</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 10,365.64</td>
<td>8,762</td>
<td></td>
</tr>
<tr>
<td>EIU Country Reports</td>
<td>EIU</td>
<td>FT J Pub</td>
<td>CEMS</td>
<td>R 219,427.20</td>
<td>0</td>
<td>3,239</td>
</tr>
<tr>
<td>Emerald Journals Archive</td>
<td>Emerald</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 0.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Emerald Journals Current</td>
<td>Emerald</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 249,731.69</td>
<td>29,495</td>
<td>29,496</td>
</tr>
<tr>
<td>Financial Times Historical Archive</td>
<td>Financial Times</td>
<td>FT J Pub</td>
<td>GaleGroup</td>
<td>R 247,488.05</td>
<td>529</td>
<td>73</td>
</tr>
<tr>
<td>Government Gazettes</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 395,423.44</td>
<td>6,895</td>
<td>2,089</td>
</tr>
<tr>
<td>IBM Xplore</td>
<td>IEEE</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>10,026</td>
<td></td>
</tr>
<tr>
<td>InforWorld</td>
<td>Taylor &amp; Francis</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 134,546.45</td>
<td>6,118</td>
<td>10,870</td>
</tr>
<tr>
<td>Ingenta</td>
<td>Ingenta</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 0.00</td>
<td>549</td>
<td>714</td>
</tr>
<tr>
<td>Institute of Physics Science Journals</td>
<td>Institute of Physics</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 380,598.52</td>
<td>0</td>
<td>550</td>
</tr>
<tr>
<td>JSTOR</td>
<td>Multi</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 0.00</td>
<td>25,628</td>
<td>52,018</td>
</tr>
<tr>
<td>LexisNexis South African law database</td>
<td>LexisNexis</td>
<td>FT J Pub</td>
<td>CLAW</td>
<td>R 0.00</td>
<td>85,430</td>
<td></td>
</tr>
<tr>
<td>Lippencott, Wilkins &amp; Williams Journals</td>
<td>Ovid</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 145,525.64</td>
<td>257</td>
<td>130</td>
</tr>
<tr>
<td>MaryAnn Liebert Online Journals</td>
<td>Mary Ann Liebert</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 0.00</td>
<td>19</td>
<td>75</td>
</tr>
<tr>
<td>Netlaw</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>4,094</td>
<td></td>
</tr>
<tr>
<td>Oxford University Press Journals</td>
<td>Oxford Univ Press</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 9,130.23</td>
<td>341</td>
<td>3,516</td>
</tr>
<tr>
<td>Parliamentary Bills</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>3,522</td>
<td></td>
</tr>
<tr>
<td>Policy Documents</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>3,460</td>
<td></td>
</tr>
<tr>
<td>Project MUSE</td>
<td>Multi</td>
<td>FT J Pub</td>
<td>Multidiscp</td>
<td>R 167,506.76</td>
<td>966</td>
<td>3,083</td>
</tr>
<tr>
<td>Provincial Gazettes</td>
<td>SA Gov Printer</td>
<td>FT J Pub</td>
<td>Law</td>
<td>R 0.00</td>
<td>3,826</td>
<td></td>
</tr>
<tr>
<td>PsyArticles</td>
<td>American Psychological Ass</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 188,667.83</td>
<td>3,659</td>
<td>3,501</td>
</tr>
<tr>
<td>PsyCritiques</td>
<td>American Psychological Ass</td>
<td>FT J Pub</td>
<td>CHS</td>
<td>R 8,009.55</td>
<td>8,837</td>
<td>134</td>
</tr>
</tbody>
</table>
By database title:

* Cost per search &
* Cost per FT download

<table>
<thead>
<tr>
<th>Provider</th>
<th>Type</th>
<th>Collg</th>
<th>Price</th>
<th>Searches</th>
<th>Cost per search</th>
<th>Cost per FT retrieval</th>
</tr>
</thead>
<tbody>
<tr>
<td>ProQuest</td>
<td>FT &amp;I</td>
<td>CEMS</td>
<td>R 41,043</td>
<td>41,043</td>
<td>R 0.00</td>
<td>33,719</td>
</tr>
<tr>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 6,941.61</td>
<td>4,358</td>
<td>R 2.07</td>
<td>2,730</td>
</tr>
<tr>
<td>GaleGroup</td>
<td>FT &amp;I</td>
<td>CEMS</td>
<td>R 123,465</td>
<td>11,353</td>
<td>R 9.96</td>
<td>3,081</td>
</tr>
<tr>
<td>AccessScience</td>
<td></td>
<td></td>
<td>R 38,573.00</td>
<td>1,028</td>
<td>R 1.74</td>
<td>1,077</td>
</tr>
<tr>
<td>Accounting &amp; Tax FT with Standards</td>
<td>ProQuest</td>
<td>FT Ref</td>
<td>CSET</td>
<td>10,341.70</td>
<td>18,025</td>
<td>R 5.08</td>
</tr>
<tr>
<td>ACM Journals</td>
<td></td>
<td></td>
<td>R 64,068.36</td>
<td>3,309</td>
<td>R 9.37</td>
<td>871</td>
</tr>
<tr>
<td>Advanced Polymers Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>60</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Aerospace &amp; High Technology Database</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>60</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>African Writers Series</td>
<td>ProQuest</td>
<td>FT Ebks</td>
<td>CHS</td>
<td>R 903.69</td>
<td>838</td>
<td>R 1.08</td>
</tr>
<tr>
<td>Africa-Wide NiPAD</td>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>Multidiscp</td>
<td>R 52,656.56</td>
<td>13,047</td>
<td>R 4.04</td>
</tr>
<tr>
<td>Agricola (CSA)</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>267</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Agricola (EBSCOHost)</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>1,115</td>
<td>1,115</td>
<td>R 0.00</td>
</tr>
<tr>
<td>Algology, Mycology and Protozoology Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>29</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aluminium Industry Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Am Chem Soc Publications</td>
<td>ACS</td>
<td>FT J Pub</td>
<td>CSET</td>
<td>R 223,039.62</td>
<td>1,182</td>
<td>R 188.70</td>
</tr>
<tr>
<td>Am Institute of Physics Journals</td>
<td>AIP</td>
<td></td>
<td></td>
<td>77</td>
<td>262</td>
<td>R 0.00</td>
</tr>
<tr>
<td>America: History and Life</td>
<td>EBSCOHost</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 25,844.15</td>
<td>3,123</td>
<td>R 8.28</td>
</tr>
<tr>
<td>Animal Behavior Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>13</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ANTE: Abstracts in New Technologies &amp; Engineering</td>
<td>CSA</td>
<td>Bibl</td>
<td>CSET</td>
<td>33</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aquarline</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>305</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ArchiveGrid</td>
<td>FirstSearch (OCLC)</td>
<td>Bibl</td>
<td>CHS</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ArchUP</td>
<td>Sabinet</td>
<td>Bibl</td>
<td>CAES</td>
<td>386</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ArtFulltext</td>
<td>WilsonWeb</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>R 64,389.66</td>
<td>1,297</td>
<td>R 40.66</td>
</tr>
<tr>
<td>ArtBiblio graphies Modern</td>
<td>CSA</td>
<td>Bibl</td>
<td>CHS</td>
<td>R 34,435.12</td>
<td>387</td>
<td>R 88.98</td>
</tr>
<tr>
<td>ArticleFirst</td>
<td>FirstSearch (OCLC)</td>
<td>Bibl</td>
<td>Multidiscp</td>
<td>320</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA 1: Biological Sciences and Living Resources</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>46</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA 2: Ocean Technology, Policy and non-Living Res</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA 3: Aquatic Pollution &amp; Environmental Quality</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>98</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA Aquaculture Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>36</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA Aquatic Sciences &amp; Fisheries Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>37</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASFA Marine Biotechnology Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>197</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASSIA: Applied Social Sciences Index &amp; Abstracts</td>
<td>CSA</td>
<td>Bibl</td>
<td>CHS</td>
<td>650</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATLA Religion DB &amp; ATLAS Serials</td>
<td>EBSCOHost</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>R 23,168.60</td>
<td>6,529</td>
<td>R 3.55</td>
</tr>
<tr>
<td>Bacteriology Abstracts (Microbiology B)</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>56</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BBC College of Journalism</td>
<td>Oxford Univ Press</td>
<td>FT &amp;I</td>
<td>CHS</td>
<td>R 24,606.95</td>
<td>15</td>
<td>1,507</td>
</tr>
<tr>
<td>Berg Fashion Library</td>
<td>Oxford Univ Press</td>
<td>FT &amp;I</td>
<td>CAES</td>
<td>6</td>
<td>46</td>
<td></td>
</tr>
<tr>
<td>Bible in English</td>
<td>Oxford Univ Press</td>
<td>FT &amp;I</td>
<td>EBks</td>
<td>FT &amp;I</td>
<td>FT J Pub</td>
<td>CLaw</td>
</tr>
<tr>
<td>BillTracker</td>
<td>Sabinet</td>
<td>FT J Pub</td>
<td>CLaw</td>
<td>1</td>
<td>R 2,255.30</td>
<td>R 2,255.30</td>
</tr>
<tr>
<td>Biochemistry Abstracts 1</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Biochemistry Abstracts 2</td>
<td>CSA</td>
<td>Bibl</td>
<td>CAES</td>
<td>5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Biological Sciences</td>
<td>CSA</td>
<td>Bibl</td>
<td>CHS</td>
<td>237</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Top 100 used journals January to June 2011

<table>
<thead>
<tr>
<th>Journal Title</th>
<th>Collection Platform</th>
<th>Full text articles used</th>
</tr>
</thead>
<tbody>
<tr>
<td>The American Journal Of Psychiatry</td>
<td>ProQuest</td>
<td>8,324</td>
</tr>
<tr>
<td>Leadership Excellence</td>
<td>ProQuest</td>
<td>3,433</td>
</tr>
<tr>
<td>Harvard Business Review</td>
<td>EBSCOhost</td>
<td>3,233</td>
</tr>
<tr>
<td>South African Journal Of Psychology</td>
<td>EBSCOhost</td>
<td>2,560</td>
</tr>
<tr>
<td>International Journal of Project Management</td>
<td>ScienceDirect</td>
<td>1,957</td>
</tr>
<tr>
<td>The Leadership Quarterly</td>
<td>ScienceDirect</td>
<td>1,595</td>
</tr>
<tr>
<td>Computers &amp; Security</td>
<td>ScienceDirect</td>
<td>1,288</td>
</tr>
<tr>
<td>Information &amp; Management</td>
<td></td>
<td>909</td>
</tr>
<tr>
<td>Computers &amp; Education</td>
<td>ScienceDirect</td>
<td>890</td>
</tr>
<tr>
<td>Journal Of Psychosocial Nursing &amp; Mental Health Services</td>
<td>ProQuest</td>
<td>802</td>
</tr>
<tr>
<td>Journal Of Business Ethics</td>
<td>EBSCOhost</td>
<td>801</td>
</tr>
<tr>
<td>World Development</td>
<td>ScienceDirect</td>
<td>794</td>
</tr>
<tr>
<td>Journal of Vocational Behavior</td>
<td>ScienceDirect</td>
<td>755</td>
</tr>
<tr>
<td>Applied Psychology: An International Review/Psychology</td>
<td>EBSCOhost</td>
<td>676</td>
</tr>
<tr>
<td>Strategic Management Journal</td>
<td>WileyOnline</td>
<td>666</td>
</tr>
<tr>
<td>Academy Of Management Review</td>
<td>EBSCOhost</td>
<td>654</td>
</tr>
<tr>
<td>Journal of Business Research</td>
<td>ScienceDirect</td>
<td>652</td>
</tr>
<tr>
<td>International Journal Of Human Resource Management</td>
<td>EBSCOhost</td>
<td>627</td>
</tr>
<tr>
<td>The Business Review, Cambridge</td>
<td>ProQuest</td>
<td>620</td>
</tr>
<tr>
<td>Journal Of Physical Education, Recreation &amp; Dance</td>
<td>ProQuest</td>
<td>587</td>
</tr>
<tr>
<td>Annals of Tourism Research</td>
<td></td>
<td>580</td>
</tr>
<tr>
<td>The Journal of Strategic Information Systems</td>
<td>ScienceDirect</td>
<td>562</td>
</tr>
<tr>
<td>Journal Of American Academy Of Business, Cambridge</td>
<td>ProQuest</td>
<td>561</td>
</tr>
<tr>
<td>Habitat International</td>
<td>ScienceDirect</td>
<td>549</td>
</tr>
<tr>
<td>Academy Of Management Journal</td>
<td></td>
<td>548</td>
</tr>
<tr>
<td>SA Jnl of Industrial Psychology</td>
<td>EBSCoPubs</td>
<td>545</td>
</tr>
<tr>
<td>Mit Sloan Management Review</td>
<td>ProQuest</td>
<td>538</td>
</tr>
<tr>
<td>Support For Learning</td>
<td>EBSCOhost</td>
<td>526</td>
</tr>
<tr>
<td>European Management Journal</td>
<td>ScienceDirect</td>
<td>524</td>
</tr>
<tr>
<td>Project Management Journal</td>
<td></td>
<td>523</td>
</tr>
<tr>
<td>Without Prejudice</td>
<td>SA E-Publications</td>
<td>516</td>
</tr>
<tr>
<td>Journal of Anxiety Disorders</td>
<td>ScienceDirect</td>
<td>515</td>
</tr>
<tr>
<td>Child Abuse Review</td>
<td></td>
<td>509</td>
</tr>
</tbody>
</table>

### Top 100 used e-books January to June 2011

<table>
<thead>
<tr>
<th>Book Title</th>
<th>Collection Platform</th>
<th>Full chapters used</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Blackwell Encyclopedia of Management</td>
<td>Blackwell Books Onl</td>
<td>2,696</td>
</tr>
<tr>
<td>Qualitative Research from Start to Finish</td>
<td>MyLibrary</td>
<td>1,444</td>
</tr>
<tr>
<td>Encyclopedia of Social Science Research Methods</td>
<td>Sage</td>
<td>1,109</td>
</tr>
<tr>
<td>Organizational Culture and Leadership, Fourth Edition</td>
<td>Safari BooksOnline</td>
<td>787</td>
</tr>
<tr>
<td>Interview Skills for Managers—Management Development</td>
<td>Safari BooksOnline</td>
<td>679</td>
</tr>
<tr>
<td>The Fundamentals of Marketing</td>
<td>Safari BooksOnline</td>
<td>676</td>
</tr>
<tr>
<td>Introducing Leadership</td>
<td>Safari BooksOnline</td>
<td>658</td>
</tr>
<tr>
<td>Python® Programming for the Absolute Beginner, Third Edition</td>
<td>Safari BooksOnline</td>
<td>605</td>
</tr>
<tr>
<td>Effective Performance Appraisals</td>
<td>Safari BooksOnline</td>
<td>503</td>
</tr>
<tr>
<td>Interviewing Skills</td>
<td>Safari BooksOnline</td>
<td>487</td>
</tr>
<tr>
<td>Business and Competitive Analysis: Effective Application of New and</td>
<td>Safari BooksOnline</td>
<td>449</td>
</tr>
<tr>
<td>Interviewing Skills</td>
<td>Safari BooksOnline</td>
<td>410</td>
</tr>
<tr>
<td>Managing People</td>
<td>Safari BooksOnline</td>
<td>409</td>
</tr>
<tr>
<td>SAGE Encyclopedia of Qualitative Research Methods</td>
<td>Sage</td>
<td>366</td>
</tr>
<tr>
<td>Encyclopedia of Social Problems</td>
<td></td>
<td>359</td>
</tr>
<tr>
<td>Fortune at the Bottom of the Pyramid, The: Eradicating Poverty Through</td>
<td>MyLibrary</td>
<td>310</td>
</tr>
<tr>
<td>Strategic Management (Concepts And Cases)</td>
<td>MyLibrary</td>
<td>282</td>
</tr>
<tr>
<td>Aristotle, Adam Smith And Karl Marx</td>
<td></td>
<td>278</td>
</tr>
<tr>
<td>Carrots and Sticks Don’t Work : Build a Culture of Employee Engagement</td>
<td>MyLibrary</td>
<td>257</td>
</tr>
<tr>
<td>Risk-Based Auditing</td>
<td></td>
<td>240</td>
</tr>
<tr>
<td>Planning and Transformation: Learning from the Post-Apartheid Experience</td>
<td>MyLibrary</td>
<td>228</td>
</tr>
<tr>
<td>Encyclopedia of Case Study Research</td>
<td>Sage</td>
<td>219</td>
</tr>
<tr>
<td>Project Management, Planning and Control (Fifth Edition)</td>
<td>ScienceDirect</td>
<td>215</td>
</tr>
<tr>
<td>Encyclopedia of the Solar System (Second Edition)</td>
<td>ScienceDirect</td>
<td>177</td>
</tr>
<tr>
<td>Advances in Global Leadership (Volume 6), 2011</td>
<td>Emerald</td>
<td>172</td>
</tr>
<tr>
<td>Essentials of Marketing Management</td>
<td>MyLibrary</td>
<td>171</td>
</tr>
<tr>
<td>Encyclopedia of Survey Research Methods</td>
<td>Sage</td>
<td>167</td>
</tr>
<tr>
<td>ISO 14001 Environmental Certification Step by Step</td>
<td></td>
<td>156</td>
</tr>
<tr>
<td>The Psychology Research Handbook</td>
<td>Sage</td>
<td>155</td>
</tr>
<tr>
<td>The Brill Dictionary of Religion (bdr)</td>
<td>Brill</td>
<td>149</td>
</tr>
<tr>
<td>Complete Project Management Office Handbook, The FSI International Libr</td>
<td>Brill</td>
<td>138</td>
</tr>
</tbody>
</table>
## E-Books Usage Statistics

**Report type:** E-Book Collections usage statistics

**Reporting period:** January to June 2011

<table>
<thead>
<tr>
<th>E-Books</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top 100 E-Books</td>
</tr>
<tr>
<td>Blackwell Reference</td>
</tr>
<tr>
<td>Brill E-Books</td>
</tr>
<tr>
<td>Cambridge E-Books</td>
</tr>
<tr>
<td>CRC Press</td>
</tr>
<tr>
<td>Credo Reference</td>
</tr>
<tr>
<td>Emerald E-Books</td>
</tr>
<tr>
<td>Gale Reference Library</td>
</tr>
<tr>
<td>Informa Healthcare</td>
</tr>
<tr>
<td>Margan &amp; Claypool</td>
</tr>
<tr>
<td>MyiLibrary</td>
</tr>
<tr>
<td>OECD</td>
</tr>
<tr>
<td>Oxford Handbooks</td>
</tr>
<tr>
<td>Oxford Scholarship</td>
</tr>
<tr>
<td>Palgrave</td>
</tr>
<tr>
<td>Royal Society of Chemistry</td>
</tr>
<tr>
<td>Safari Books Online</td>
</tr>
<tr>
<td>Sage Reference</td>
</tr>
<tr>
<td>ScienceDirect E-Books</td>
</tr>
<tr>
<td>Springer</td>
</tr>
<tr>
<td>Wiley E-Books</td>
</tr>
<tr>
<td>Walter de Gruyter E-Books</td>
</tr>
<tr>
<td>WorldBank</td>
</tr>
</tbody>
</table>
Top 100 E-books Jan - June 2011: FT chapter downloads by publisher

<table>
<thead>
<tr>
<th>Publisher</th>
<th>FT chapter by publisher</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blackwell Books Online</td>
<td>3,015</td>
</tr>
<tr>
<td>Brill</td>
<td>649</td>
</tr>
<tr>
<td>Emerald</td>
<td>382</td>
</tr>
<tr>
<td>MyiLibrary</td>
<td>4,714</td>
</tr>
<tr>
<td>Oxford Scholarship</td>
<td>735</td>
</tr>
<tr>
<td>Safari Booksonline</td>
<td>5,663</td>
</tr>
<tr>
<td>Sage</td>
<td>2,758</td>
</tr>
<tr>
<td>Science Direct</td>
<td>2,533</td>
</tr>
<tr>
<td>Springer</td>
<td>102</td>
</tr>
<tr>
<td>Wiley</td>
<td>54</td>
</tr>
</tbody>
</table>
Usage stats folders
E-resources usage statistics available on Library Intranet
Usage Statistics – the future

• ARL E-Metrics: Measurement of Electronic Resources
  – StatsQUAL project of the ARL (http://www.arl.org/stats/initiatives/index.html)
  – Connection between use and institutional outcomes

• ROI (Return on Investment) studies
  – Demonstrate the economic value of the library and its resources to the institution as a whole;

• LibValue Project (http://libvalue.cci.utk.edu/)
  – Provides the means to do a cost/benefit analysis of the role of the academic library in which they contribute to achieving the university’s strategic goals.
He uses statistics as a drunken man uses lampposts –
For support rather than for illumination

Andrew Lang