



ENCORE

As experienced by different user groups

Mante Rantlha (Personal Librarian)

Lucky Moloko (Branch Librarian)

Susan Cross (Information Search Librarian)



1. Introduction

2. Experience of Encore by Branch Librarians

3. Experience of Encore by Information Search Librarians

Background

- The developing technologies have brought about tremendous change in the Library and Information world
- Libraries are now opting to go “e” in resources. Libraries catalogued resources are increased in millions
- The number of electronic databases resources are increasing in volumes
- The search engines such as Google, Yahoo etc. are increasing their contents in billions
- The more e-resources - the more challenges they bring in the information retrieval process

The process of information retrieval becomes tedious and sometimes confusing for our clientele who ends up searching from only few familiar resources or search engines, leaving most of the resources unused.

On the other hand our users (both students and Academics) prefer to search from one platform – unlike learning to search from various multiple search platforms

hence

Users prefer to Google their searches because Google gives them one search platform and results with a click of the mouse

Therefore, platforms such as Encore is the answer to Librarians

What is Encore

- It is a quick search
- It is a new way of finding library catalogued material in a “Google-like” search
- Through a single search box, Encore connects users to all the resources the library has catalogued
- It is an integrated discovery application that responds to searches with current scholarly and popular articles, eBooks, etc.

How to access Encore

- Log on to myUnisa
- Click on the Library tab
- Click on Find the Library Catalog

my UNISA university of south africa

My Workspace Library MOG202X-11-Y1 My Admin PYC2605-11-S2 - more -

Home
Library Catalogue
Course Material
Ask a Librarian
About the Library
Suggestions
Current and World
News

Library Catalogue

UNISA university of south africa

Catalogue Search: Title View Entire Collection

Submit

Encore Quick Search:

Encore
Quick
Search:



Welcome to the Library Catalogue!



- Library Training
- Research Pro - a selection of multi-disciplinary databases
- AirPAC mobile interface
- New Library Material
- Guidelines for workstation settings
- Unisa Library Encore Quick Search Guide

WebPAC PRO © Innovative Interfaces, Inc.

UNISA



Types of searches

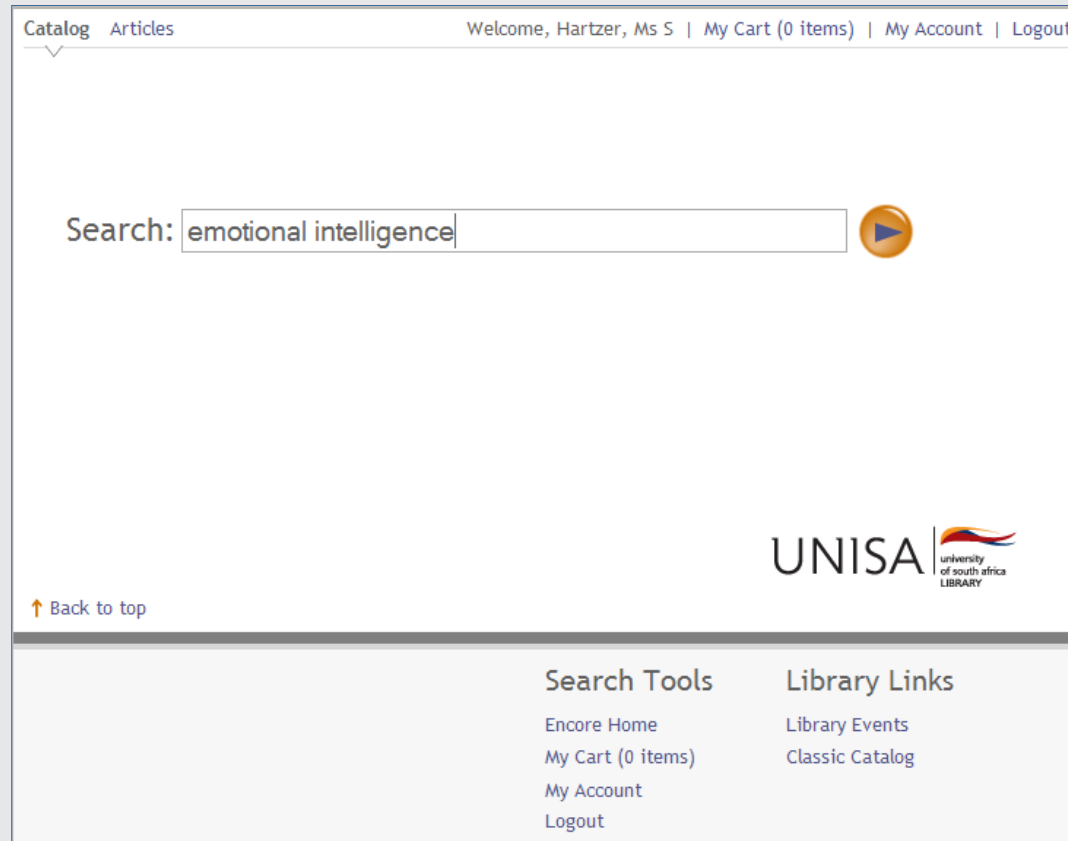
Catalogue

Articles


To view only articles

These articles are all coming from
ResearchPro

Encore allows you to search by words or to search by means of a phrase, e.g.



Catalog Articles Welcome, Hartzler, Ms S | My Cart (0 items) | My Account | Logout

Search: 

[↑ Back to top](#)

UNISA university of south africa LIBRARY

Search Tools	Library Links
Encore Home	Library Events
My Cart (0 items)	Classic Catalog
My Account	
Logout	

Sample search

emotional intelligence searched as words and then as a phrase

Please note that Encore has retrieved *emotional intelligence* as both a phrase and as separate words in the references below

Search:

[Explore Related Searches](#) [Library Catalogue](#)



Results 1 - 25 of 401 for **emotional intelligence**

Sorted by Relevance | Title | Date

1 2 3 4 5 next

Availability

At the library (282)
Online (31)

Search Found In

Title (321)
Subject (178)

Format

Articles (5000)
Printed Material (317)
Thesis/Dissertation (47)
Electronic Resource (31)
Video Cassette (5)
Kit (Multimedia) (1)

Collection



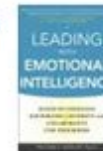
Leading with **emotional intelligence**: hands-on strategies for building confident and collaborative star performers / Reldan S. Nadler
Nadler, Reldan S., 1951-

AVAILABLE - Pretoria Open Collection - 658.314 NADL -

Request it Add to cart More info

Export to RefWorks

[Table of Contents](#)



Personal strivings as a predictor of **emotional intelligence** Ferenc Margitics and Zsuzsa Pauwlik
Margitics, Ferenc.

DUE 09-30-11 - Pretoria Open Collection - 152.4 MARG -

Request it Add to cart More info

Export to RefWorks

[Table of Contents](#)



Thesis/Dissertation 2010 **The relationship between the **emotional intelligence** and job performance of call centre**

Images:



Refine by Tag:

- child development
- child psychology
- educational psychology
- emotional intelligence**
- emotions
- emotions and cognition
- emotions in children
- employees
- executive ability
- industrial psychology
- intellect
- interpersonal relations
- leadership
- management

The search results display screen consists of 3 sections :

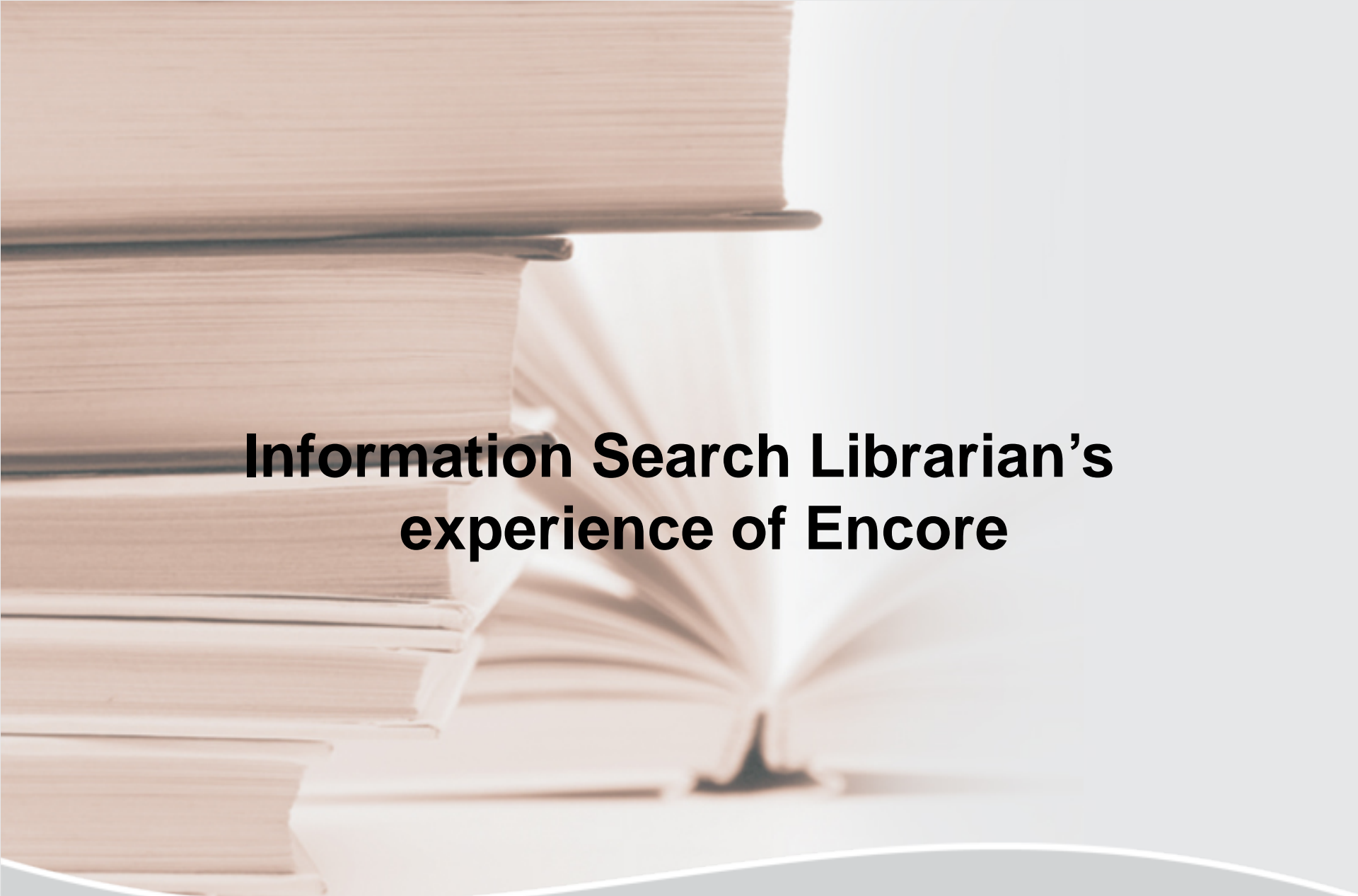
Left screen display

- to **refine** your results, click on any of the criteria on the left of the screen, e.g. *Format, Collection, Publish Date*
- this will result in fewer more specific results

Middle screen display

- results are displayed in the middle of the screen
- results are sorted and displayed by relevance

An **Images** search is displayed at the top right of the screen



Information Search Librarian's experience of Encore

UNISA



Search Librarians get requests for literature searches, mainly from Honours, Masters and Doctoral students. The search requests are very specific

For each postgraduate literature search we do an **in depth** search in the following types of databases:

- thesis and dissertations
- South African and international journal articles
- the Unisa catalogue
- some specific web sites / Google Scholar
- e-books
- newspaper articles

Options?

Search Encore

Search Library Catalogue and other databases

To do an in depth searches we prefer to use the Library Catalogue for the following reasons:

1. We receive very **specific** searches

Example: Currency devaluation and coffee farmer's sustainability in developing countries or Ethiopia limited to last 10 years

For this search we need to retrieve very specific results

- South African and International theses and dissertations
- South African and international articles
- web information and books on the topic

It would not be possible on Encore

2. We need to provide a **separate list** for each type of information resource for students to understand results

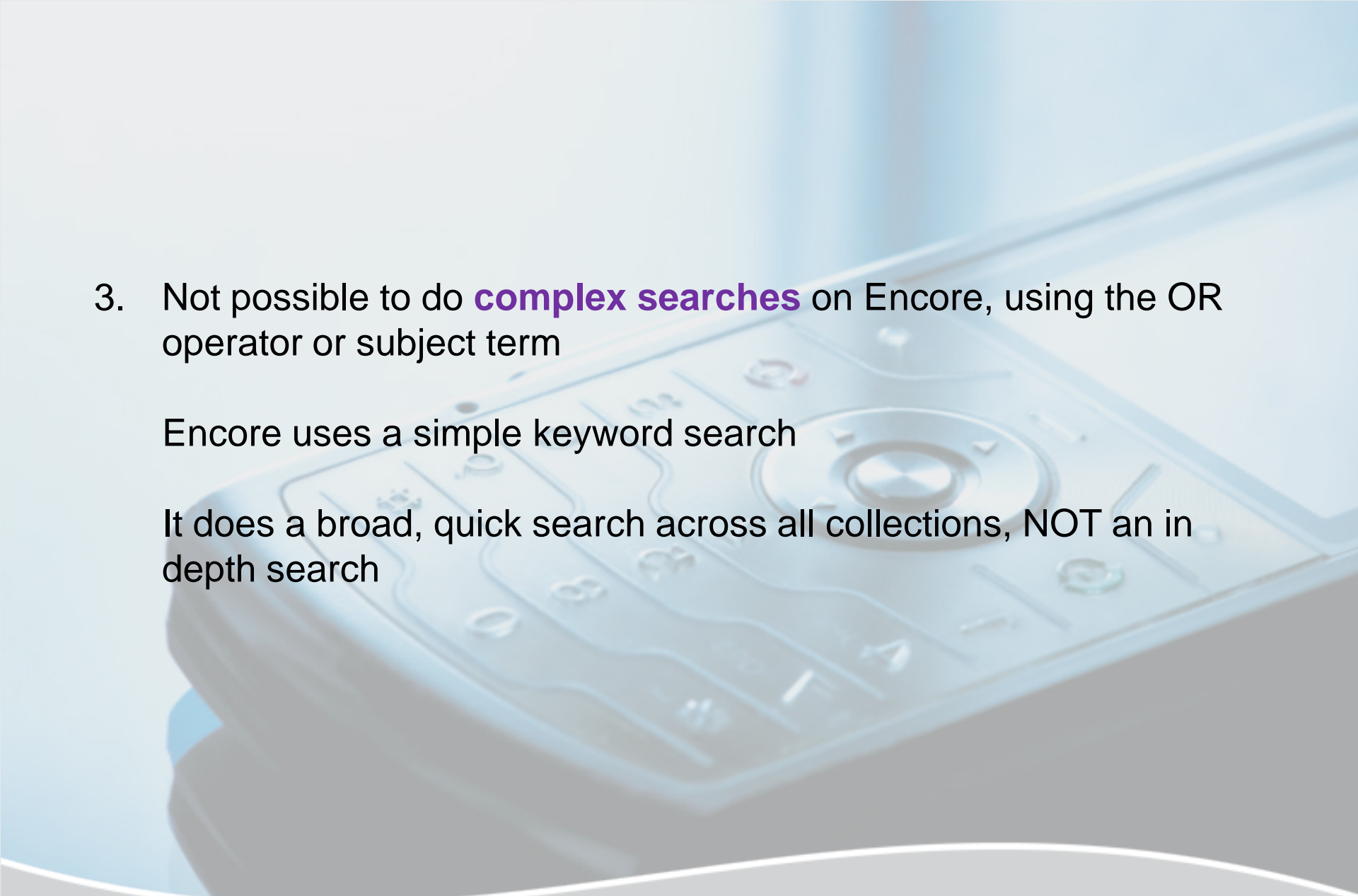
On Encore we will retrieve all types of media interfiled

Printed Material c2010
Markets, marketing and developing countries : where we stand and where we are heading / edited by: Hans van Trijp and Paul Ingenbleek
AVAILABLE - Florida Open Shelf - 658.80091724 MARK -
Request it Add to cart More info Export to RefWorks

Electronic Resource c2004
Subnational capital markets in developing countries [electronic resource] : from theory to practice / [edited by] Mila Freire, John E. Petersen
View full text e-book at World Bank e-Library.
Access restricted to Unisa staff and students
ONLINE - Electronic Books - - -
Request it Add to cart More info Export to RefWorks
Table of Contents

Top results for articles: View over 1000 more

Article
Rural Household Access to Assets and Markets: A Cross-Country Comparison.
European Journal of Development Research, Sep 01, 2011; Vol. 23, No. 4, p. 569-597

- 
3. Not possible to do **complex searches** on Encore, using the OR operator or subject term


Encore uses a simple keyword search


It does a broad, quick search across all collections, NOT an in depth search

4. Only articles from **Research Pro** – a selection of multi-disciplinary databases - will display and the articles cannot be marked

 Article	PRIVATE-SECTOR PARTICIPATION IN THE WATER AND SANITATION SECTOR. Annual Review of Environment & Resources, Nov 01, 2005; Vol. 30, No. 1, p. 145-183  PDF
 Article	REFLECTIONS ON INDIGENOUS WOMEN'S ORGANISATIONS IN SUB-SAHARAN AFRICA: A COMPARATIVE STUDY IN BRONG AHAFO REGION, GHANA. Singapore Journal of Tropical Geography, Mar 01, 2005; Vol. 26, No. 1, p. 82-101  PDF
 Article	Currency Devaluation and Resource Transfer from the South to the North. Annals of the Association of American Geographers, Jun 01, 2003; Vol. 93, No. 2, p. 463-484  PDF

5. Can't see **from which database** the articles were retrieved

 **The Ethics of Land Restitution.**
Journal of Religious Ethics, Dec 01, 2006; Vol. 34, No. 4, p. 685-707

Article  PDF 

6. For “currency devaluation” more than 2000 articles were retrieved—how relevant would they be?

View over [2000 more](#)

7. Searches on Encore are too **time consuming**. Does not allow us to limit the search at this stage. Must first go to advanced search.



Search: devaluation currency

Advanced Search

.....and login

Enter your login details below:

Student no / Username:

myUnisa / Network Password:

LOGIN

clear

If you are logging in on a public terminal please remember to log out when you close your browser.

Students

To use myUnisa and access the Unisa Library's services you need to create an account. To do this, you should

- first [claim your myLife e-mail account](#) [You can [watch a short video](#) on how to do this]
- then [join myUnisa](#) and create your myUnisa password [You can [watch a short video](#) on how to do this]

If you forget your myUnisa password you can use the Forgotten your myUnisa password [here](#).

8. At last you are at Research Pro – the selected **10** databases from where you can do a search ... **only** in the selected ones!

The screenshot displays the Research Pro search interface. At the top, the logo for Research Pro and UNISA (University of South Africa) is visible. Navigation links include Patron Record, Home, Help, and LOGOUT. The main search area is highlighted in green and contains the following elements:

- Search:** Search Terms: currency devaluation as Keywords and or not
- Preferences:** Results per Page: Return 10 per page; Language: (empty)
- Construct search as:** Order1 (Term1*Term2)*Term3 or Order2-Term1*(Term2*Term3)

Below the search area, there are three columns of resource categories:

- Resource Categories:** Best Bets, Business & Management, Humanities & Social Sciences, Multi-disciplinary, Sciences, Library Catalog, Indexes & Abstracts, Image Databases, Search Engines
- Individual Resources:** Save Selected (with floppy disk icon).
 - Best Bets:** [Select All](#) | [Clear All](#). Directory of Open Access Journals, ERIC, Emerald Insight (Full-text), Google, ABI/INFORM Global, PUBMED, Science Direct
 - Sciences:** [Select All](#) | [Clear All](#). MEDLINE, Science Direct, Wiley Online Library
 - Library Catalog:** [Select All](#) | [Clear All](#). GAELIC University of South Africa
 - Business & Management:** [Select All](#) | [Clear All](#)
 - Indexes & Abstracts:** (partially visible)

In Summary

- Our literature searches are too specific for Encore
- We need to provide the search results in separate list for our students. Encore interfiles them at the beginning of a search
- It is not possible to do complex searches on Encore
- Only articles from Research Pro are retrieved
- Can't mark / select articles to be exported
- Can't see immediately from which database an article is retrieved
- Too many irrelevant items are retrieved
- Too time consuming to find the articles retrieved from Encore

What can we do on Encore?

1. We can start our search on *currency devaluation* and then, from the 'Refine by tag', use *developing countries* and then continue the search on the Library Catalogue



2. We can have a look at the “top results for articles” and see from which database it was retrieved. The rest of the search could then be done within this specific database

Top results for articles:  View over 8 more 

 **PRIVATE-SECTOR PARTICIPATION IN THE WATER AND SANITATION SECTOR.** 
Article Annual Review of Environment & Resources, Nov 01, 2005; Vol. 30, No. 1, p. 145-183
 PDF

 **REFLECTIONS ON INDIGENOUS WOMEN'S ORGANISATIONS IN SUB-SAHARAN AFRICA: A COMPARATIVE STUDY IN BRONG AHAFO REGION, GHANA.**
Article Singapore Journal of Tropical Geography, Mar 01, 2005; Vol. 26, No. 1, p. 82-101
 PDF

 **Currency Devaluation and Resource Transfer from the South to the North.**
Article Annals of the Association of American Geographers, Jun 01, 2003; Vol. 93, No. 2, p. 463-484
 PDF

3. We can login to see from which database the most articles were retrieved

EBSCO Academic Search Premier (2677) ←
Full Text (1703) Peer Reviewed (770)
ABI/INFORM Global (8)
Emerald Insight (Full-text)
ERIC (1)
PUBMED (12)
[More resources]

Conclusion

- We can use Encore for a exploratory search
- Could possibly use Encore for an undergraduate search
- When an in depth search for postgraduate clients must be done, the Library catalogue and specially selected databases are the way to go