APPENDIX A: GENERAL AVAILABILITY STUDY QUESTIONNAIRE

1. **NUMBER OF ITEMS**
   
   Indicate number please, for example: 66

   1. How many items did you LOOK FOR? 
   2. How many items did you FIND? 
   3. How many of these items did you NOT FIND?

2. **HOW SATISFIED ARE YOU WITH TODAY’S LIBRARY VISIT?**

   Please mark the appropriate block with an X

   Not at all satisfied
   Could be improved
   Satisfied
   Very satisfied

3. **DIID YOU ASK FOR HELP AT AN INFORMATION DESK?**

   Please mark the appropriate block with an X

   Yes  No

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4. **BOOK MATERIAL NOT FOUND**

<table>
<thead>
<tr>
<th>Author:</th>
<th>Title:</th>
<th>Shelf number:</th>
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4.1 **BOOK MATERIAL NOT FOUND**

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4.2 **PERIODICAL MATERIAL NOT FOUND**

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Office use: Record number: 175