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AFFIDAVIT			
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I declare that

Addressing low matriculation pass rates in the Eastern Cape Province: an education management perspective,

is my own work and that all the sources I have used or quoted have been indicated and acknowledged by means of complete references.

JACOBUS PETRUS COETZEE

24 November 2003

TO WHOM IT MAY CONCERN

This is to certify that I have edited this DEd thesis,

Addressing the low matriculation pass rates in the Eastern Cape Province:

an education management perspective,

by Jacobus Petrus Coetzee.

lauma M Cooper

(1922904)

University of South Africa, Editorial Department (1978 to 1999)

November 2003

"BISHO: The standing committee on education found that some teachers and principals displayed weak leadership skills to administer their affairs which affected the whole school performance ... The principals must be held accountable for the poor performance of their schools as a result of weak management ..." (Daily Dispatch 6 March 2003:2).

In South Africa, the Eastern Cape Province (ECP) has shown the lowest matriculation pass rates for most of 1994 to 2002. This has led to great academic and media focus on the managerial and leadership role of school principals, which became the inspiration for this education management study. The researcher investigated a school principal's efficiency and effectiveness in a school system, and the detrimental impact on learner academic achievement should these vital skills be lacking. Thus, the role of the school principals at schools with low matriculation pass rates was probed to reveal shortcomings in the level of their commitment, and how these could be rectified. The researcher completed a qualitative research study at four schools with low matriculation pass rates in the Eastern Cape Province. The empirical study confirmed that learners at many schools with low matriculation pass rates are subjected to poor infrastructure and overcrowding. Furthermore, the school principals did not create school atmospheres conducive to teaching and learning, and neglected to foster open communication between the school stakeholders. The study found that the school principals' management and leadership role was not based on the belief that all learners are worthy of being taught under the best possible educational conditions. The teachers are required to promote learner academic interests, made possible through efficient classroom management, to sustain teacher quality, and to ensure learner academic achievement, yet they are subjected to poor working environments and ill-disciplined learners. This study nevertheless emphasises that all school stakeholders are accountable for low matriculation pass rates, but that it is the responsibility of the school principals to institute corrective measures. It highlights that parents can enhance learner academic progress through their active involvement in their children's learning process and the provision of home environments conducive to learning.

There is a need to guide school principals and school stakeholders to make every educational effort to improve the current low matriculation pass rates in the ECP. Relevant recommendations and a suggested model to rectify the situation are proposed to ensure that all learners receive the quality of education they deserve.

OPSOMMING

In Suid-Afrika het die Oos-Kaapprovinsie die laagste matrikulasieslaagsyfers vir die

tydperk 1994 tot 2002 getoon. Dit het groot akademiese en mediafokus gelok en tot die huidige navorsing gelei. Die navorser het die skoolhoof se vaardigheid en doeltreffendheid in die skool en die onderwys asook die gebrek daaraan se nadelige inslag op leerderprestasie ondersoek. Die rol van die skoolhoofde by skole wat lae matrikulasieslaagsyfers behaal het, is dus ondersoek om tekortkominge in hulle verbondenheid vas te stel en hoe dit reggestel kon word. Die navorser het 'n kwalitatiewe navorsingsprojek by vier skole met lae matrikulasieslaagsyfers in die Oos-Kaapprovinsie Die ondersoek het bevestig dat leerders in baie skole met lae uitgevoer. matrikulasieslaagsyfers aan swak infrastruktuur en oorbesetting blootgestel is. Verder, het die skoolhoofde nie 'n stemming geskep wat bevorderlik is vir onderrig en leer nie, en versuim om ope mededeling tussen die skoolinsethouers aan te moedig. Die studie het bevind dat die skoolhoofde se bestuurs- en leierskapsrol nie van die mening dat alle leerders verdien om onder die bes moontlike opvoedingstoestande te leer, gegrond is nie. Daar word van die onderwysers verwag om die akademiese belange van die leerders deur doeltreffende klasbestuur te bevorder, leergehalte te handhaaf, en leerderprestasie te verseker terwyl hulle aan swak werksomstandighede en onbeleefde leerders blootgestel is. Die studie beklemtoon nogtans dat al die skoolinsethouers verantwoordelik is vir lae matrikulasieslaagsyfers maar dat dit die skoolhoof se plig is om korrektiewe maatreëls in te stel. Die studie wys verder daarop dat die ouers die akademiese vordering van die leerders kan verhoog deur hulle betrokkenheid en die voorsiening van huislike toestande wat leer bevorder. Daar bestaan 'n behoefte om die skoolhoofde en skoolinsethouers te om alle opvoedkundige pogings aan te wend om die huidige lae matrikulasieslaagsyfers in die Oos-Kaapprovinse te verbeter. Toepaslike aanbevelings vir verdere navorsing word gemaak en 'n model voorgestel om die toestand te verbeter om sodoende te verseker dat alle leerders die gehalte onderrig wat hulle verdien, sal ontvang.

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It is recommended that

Recommendations

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- the Department of Education alleviate classroom overcrowding and all the adverse issues related to it.
- the Department of Education improve the existing poor school infrastructure.
- the Department of Education provide adequate school security to prevent further vandalism of school property.
- effective communication channels be put in place between all the school stakeholders.
- the learners' academic achievement be emphasised by all the education stakeholders.
- the school principals' managerial skills be improved.
- the school principals' leadership skills be improved.
- learner codes of conduct be put in place by the school principals to remedy learner disciplinary problems.

- the school principals' direct immediate attention to upgrading the lack in the Grade 12 teachers' academic qualifications through in-service training.
- the overall classroom atmospheres conducive to teaching and learning be initiated by the school principals and maintained by the teachers and learners.
- the learners' academic progress be monitored by the school principals,
 teachers and parents.
- the parents be advised by the school principals to provide home environments supportive of learning.

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