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LIST OF ABBREVIATIONS

AIDS	Acquired immunodeficiency syndrome
ANC	African National Congress
CSHPO	Coordinated School Health Programme Office
CSS	Client satisfaction survey
CST	Client satisfaction tool
DENOSA	Democratic Nursing Association of South Africa
DHS	District health system
DNHPD	Department of National Health and Population Development
DOTS	Direct Observed Treatment Short-course strategy
EDL	Essential Drug List
e.g.	for example
GDP	Gross domestic product
GHAA	Group Health Association of America
Hb	Haemoglobin
HIV	Human immunodeficiency virus
i.e.	id est (that is to say)
IMCI	Integrated management of childhood illnesses
NGO	Nongovernmental organisation
NPSI	Nurse Practitioner Satisfaction Instrument
PMTCT	Prevention of mother to child transmission
PVM	Protein, vitamins and mineral
PSQ	Patient Satisfaction Questionnaire
RNAO	Registered Nurses Association of Ontario
RPR	Rapid plasma reagin (test)
STD	Sexually transmitted disease
STI	Sexually transmitted infection
TB	Tuberculosis
TBVC	Transkei, Bophuthatswana, Venda and the Ciskei
WR	Wasserman reaction